

# 51cm (20") Self-Propelled Petrol Lawnmower **WER21HW4**

1938325001

## en - Original Instructions

**ASSEMBLY REQUIRED** 

#### Save these instructions Sales & Support: 01793 333212

Before use please read & understand this manual; paying particular attention to the safety instructions before use. Incorrect use of the product could put the operator or machine in danger. Whilst every effort has been made to ensure the accuracy of information contained in this manual, our policy of continuous improvement determines the right to make modifications without prior warning. Images are used for illustration purposes only.



# CE

14 Feb 2022

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**INTENDED USE** SAFETY INSTRUCTIONS **SPECIFICATIONS KNOW YOUR MACHINE** ASSEMBLY **OPERATION** MAINTENANCE, CLEANING & STORAGE **TROUBLE SHOOTING** PARTS DIAGRAM & LIST **DECLARATION OF CONFORMITY** WARRANTY

#### **INTENDED USE**

This machine is to be used exclusively for cutting natural grass in private homes and hobby gardens. Never use the mower for other purposes. Any other use can endanger for your safety and can involve damage to the mower.

Persons under 16 years of age and persons who are not familiar with the user instructions must not use the mower.

The user is responsible of the safety of other people in the working area. Keep children and domestic animals at a safe distance while the mower is in use.

Before mowing, remove all foreign objects from the lawn which may be thrown by the machine, stay alert for any foreign objects which may have been missed.

These operating instructions must be kept and referred to in order to ensure that the equipment is properly used and maintained. The instructions contain valuable information on operating, maintenance and servicing conditions.



#### WARNING

The equipment is to be used only for its prescribed purpose. Any other use is deemed to be a case of misuse. The user/operator and not the manufacturer will be liable for any damage or injuries of any kind caused as a result of this.

Please note that our equipment has not been designed for use in commercial, trade or industrial applications. Our warranty will be 90 days from the original date of sale for commercial, trade or industrial businesses or for equivalent purposes.



#### SAFETY INSTRUCTIONS

Read and understand the owner's manual and labels affixed to the machine. Learn its application and limitations as well as the specific potential hazards. Retain these instructions for future reference. The operator is responsible for following the warnings & instructions in this manual and on the product.

	Read & understand operator's manual before using the machine. Failure to follow instructions could result in death or serious injury. Please keep in a safe place for future reference.		Always wear eye and ear protection
▲	Keep all bystanders & animals away from the machine during operation. If approached, stop the machine immediately.	(All and a second secon	Always wear gloves to protect your hands. SHARP ROTATING BLADE
Carbon monoxide. Poison Preserviewerk	Risk of Carbon Monoxide Poisoning. Ensure working area is correctly ventilated.		Wear foot protection or sensible shoes when using the machine
	Fire Risk Fire and its vapors are extremely flammable & explosive. Fire or explosion can cause severe burns or death. Never refuel while the engine is running		Do not expose to rain or damp conditions.
	No smoking		Do not use near a flame, or sparks
	Hot Surface. Running engines produce heat. Engine parts, especially the exhaust, become extremely hot. Severe thermal burns can occur on contact		Moving Parts - Rick of Injury Rotating parts can contact or entangle hands, feet, hair, clothing or accessories. Traumatic amputation or severe laceration can result
	Keep guards in place and in working order. Replace damaged, missing or failed parts before using it.		Safety alert symbol. Used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury.
DANGER	Indicates an imminently hazardous situation which, if not avoided, will result in serious injury	WARNING	Indicates a potentially hazardous situation which, if not avoided, could result in serious injury
	Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.	CAUTION	Used without the safety alert symbol indicates a potentially hazardous situation which, if not avoided, may result in property damage.
CE	CE Marking - the product meets demand and regulations set by the EU	Lwa XXdB	Noise Level - See label on machine

#### **GENERAL SAFETY RULES**



Before you put the machine into operation, you must read this instruction manual. When using this machine, observe the following safety instructions to exclude the risk of personal injury or material damage. Please also observe the special safety instructions in the respective chapters. Where applicable, follow the legal directives or regulations for the prevention of accidents in relation to the use of this machine.



#### WARNING

When using petrol tools, basic safety precautions, should always be followed to reduce the risk of serious personal injury and/or damage to the unit.

#### TRAINING



The operator must receive proper training in the use, adjustment and operation of the machine, including prohibited operations.

- 1. Read the instructions carefully. Be familiar with the controls & proper use of the equipment. Spend time to familiarise yourself with your machine before each use.
- 2. Never allow children or people unfamiliar with these instructions to use the machine. Local regulations can restrict the operator age.
- 3. This machine is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the machine by a person responsible for their safety.
- 4. Never work while people, especially children, or pets are nearby.
- 5. The operator or user is responsible for accidents or hazards occurring to other people or their property.

#### SAFETY INSTRUCTIONS FOR WORKING WITH LAWNMOWER

- 1. Do not leave engines running in enclosed spaces, where dangerous carbon monoxide could accumulate.
- 2. Operate in daylight or good artificial lighting. If possible, do not use on overly wet ground.
- 3. Ensure good stability on slopes. Always operate across the slope, never up and down.
- 4. Be particularly careful if changing direction of travel on the slope.
- 5. Do not operate on steep slopes.
- 6. Operate whilst walking, do not run.
- 7. Be particularly careful when you turn or when you pull the machine towards you.
- 8. Stop the engine and blade, if it is to travel across other areas or must be transferred to/from working area.
- 9. Never use the machine with damaged safety protection guards.
- 10. Do not change the engine regulation set up. (This should only be undertaken by a skilled technician).
- 11. Carefully start the engine. Keep your feet clear of the blade.
- 12. Never reach behind or under the rotating parts with hands or feet.
- 13. Never lift or carry the machine while the engine is on.
- 14. Switch the engine off and remove the spark plug cap out before unblocking or removing obstacles from the blade or exit chute:
  - Before releasing blockages, inspecting, cleaning or working on the machine.
  - After hitting an obstruction. Search for damage on the machine & make repairs as necessary. If the machine starts vibrating unusually, it should be inspected by an Approved Webb Service Dealer.



- 15. Switch the engine off:
  - If you remove blockages from the machine.
  - Before refueling.

#### WORK AREA

- 1. Keep work area clean and well lit. Cluttered and dark areas invite accidents.
- 2. Check the landscape where the machine will be used and remove all objects such as stones, toys, sticks and wires, which could be caught and thrown away from the work area. Damage of the machine or operator's injury could be caused.
- 3. Do not operate this machine in explosive atmospheres, in the presence of flammable liquids, gases or dust. Machines create sparks which may ignite the dust or fumes.
- 4. Keep children & bystanders away while operating the machine. Distractions can cause you to lose control.

#### PERSONAL SAFETY

- 1. This machine is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the machine by a person responsible for their safety.
- 2. Children should be supervised to ensure that they do not use or play with the machine.
- 3. Stay alert, watch what you are doing and use common sense when operating this machine.
- 4. Do not use this machine while you are tired, ill or under the influence of drugs, alcohol, or medication. A moment of inattention while operating this machine can cause you to lose control & may result in series personal injury.
- 5. Do not overreach. Always keep proper footing and balance. This enables better control of the tool in unexpected situations.
- 6. Remove any adjusting tools before turning the machine on. A tool that is left attached to a rotating part of the machine may result in personal injury.
- 7. Use safety equipment. Always wear eye protection. Safety equipment such as a dust mask, non-skid safety shoes, hard hat, or hearing protection used for appropriate condition will reduce personal injuries.
- 8. Dress properly. Do not wear loose clothing or jewellery. Keep your hair, clothing & gloves away from moving parts. Loose clothes, jewellery or long hair can be caught in moving parts. Wear foot protection or sensible shoes when using the machine.
- 9. Prolonged use of the machine may lead to disorders of blood circulation in hands caused by vibration. These effects can be worsened by low ambient temperatures and/or by gripping the handgrips excessively tightly. Period of use you can extend with appropriate gloves or regular breaks. Take frequent work breaks. Limit the amount of exposure per day.

#### PETROL TOOL USE AND CARE



#### Petrol is highly flammable and explosive.

- 1. Store petrol in containers specifically designed for this purpose.
- 2. Refuel outdoors only and do not smoke while refueling.
- 3. Add fuel before starting the engine. Never remove the cap of the tank or add petrol while the engine is running or when the engine is hot.
- 4. If petrol is spilled, do not attempt to start the engine but move the machine away from the area of spillage and avoid creating any source of ignition until petrol vapors have dissipated.
- 5. Replace fuel tank & container caps securely.
- 6. Do not operate the engine in a confined space where dangerous carbon monoxide can collect.
- 7. Do not force the machine. Use the correct machine for your application. The correct machine will do the job better and safer at the rate for which it was designed.
- 8. Do not use the machine if the main OPC/Brake lever does not work to turn the machine off. Any machine

that cannot be controlled with the OPC/Brake lever is dangerous and must be repaired.

- 9. Turn machine off completely before making any adjustments, changing accessories, or storing. Such preventive safety measures reduce the risks of starting the petrol tool accidentally.
- 10. Store idle machines out of the reach of children and do not allow persons unfamiliar with the machine or these instructions to operate. Petrol machines are dangerous in the hands of untrained users.
- 11. Maintain your machine. Check for misalignment or binding of moving parts, breakage of parts & any other condition that may affect the operation. If damaged, have the machine repaired by an Approved Webb Service Dealer immediately. Many accidents are caused by poorly maintained machines.
- 12. Use the machine, accessories and tool bits etc., in accordance with these instructions and in the manner intended for the particular type of petrol machine, taking into account the working conditions and the work to be performed. Use of the machine for operations different from intended could result in a hazardous situation.

#### PERSON PROTECTION

- 1. In case of any injury always proceed in accordance with the principles of first aid.
- 2. If someone is cut, cover the wound with a clean cloth & press hard to stop the flow of blood.
- 3. Do not let petrol or oil come in contact with your skin. Keep petrol and oil away from the eyes. If petrol or oil come into contact with the eyes, wash them immediately with clean water. If irritation is still present, see a doctor immediately.
- 4. Individuals with poor circulation who are exposed to excessive vibration may experience injury to blood vessels or the nervous system. Vibration may cause the following symptoms to occur in the fingers, hands or wrists: numbness, tingling, pain, stabbing sensation, alteration of skin colour or of the skin. If any of these symptoms occur, see a doctor.

Put safety first in the case of fire:

- 5. If fire comes from the engine or smoke appears from anywhere other than the exhaust vent, at first distance yourself from the product to ensure your physical safety.
- 6. Use a dry powder fire extinguisher on the fire to prevent it from spreading.
- 7. A panicked reaction could result in the fire and other damage becoming more extensive.



#### **SPECIFICATIONS**

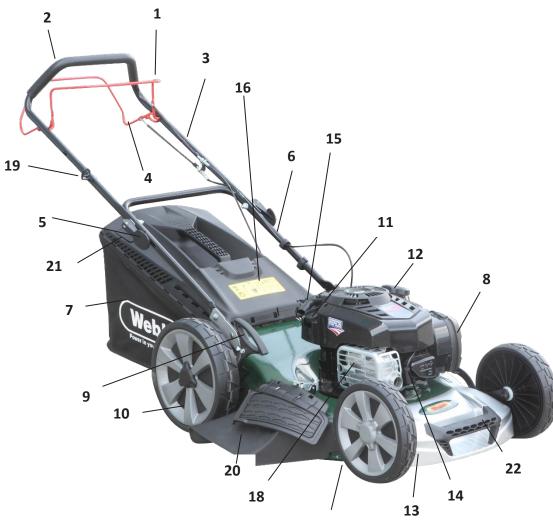
Model	WER21HW4					
Product Number	1938325001					
Working Width	530 mm					
Drive Type	Self-Propelled					
Cutting Heights	8 Levels					
Height Adjustment	20 - 80mm					
Collector Capacity	65L					
Deck	Steel					
Wheel Diameter	Front 8"/Rear 12"					
Functions	Mulch - Side Discharge - Rear Discharge - Collect					
Engine	Briggs & Stratton 725E					
Engine Displacement	163 cm <sup>3</sup>					
Rated Engine Power	2.67 kW					
Rated Engine Speed	2800 rpm					
Oil Tank Capacity	0.47L					
Fuel Tank Capacity	1.0L					
Guaranteed Noise Power Level LwA	97 dB(A)					
Emission Sound Pressure Level LPA	75.9 dB(A) - uncertainty K=3 dB(A)					
Vibration a <sub>hv</sub> :	4.512 m/s <sup>2</sup> - uncertainty K=1.5 dB(A)					

The manufacturer reserves the right to change the product specification and livery according to continued product improvements.

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#### KNOW YOUR MACHINE - WER21HW4



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#### ASSEMBLY

#### ASSEMBLY/PRE-OPERATION

This manual gives instructions on the correct assembly and safe use of your machine. It is important that you read these instructions carefully. If necessary, obtain assistance to remove from packaging, take care when carrying the mower to the lawn, as the blades are sharp.

#### **REMOVE LAWN MOWER FROM CARTON**

Roll the lawn mower out of the carton and check thoroughly for additional loose parts. Please ensure that you have all the below necessary parts, before commencing with the assembly. In the unlikely event that you are missing a component, please do contact us for assistance.

Tel: 01793 333212, option 2

#### Email: customerservice@webbgardenpower.co.uk

February to October - Monday to Friday 8.00am to 5.30pm excl. Bank Holidays November to January - Monday to Friday 8.30am to 5.00pm excl. Bank Holidays

#### **IMPORTANT INFORMATION**

NOTE: This product is a 4-stroke engine powered machine.

The engine MUST be filled with recommended 4-stroke SAE30 or 10W/30 air cooled lawnmower engine oil BEFORE starting. Fresh unleaded petrol must be used in this unit. DO NOT use Ethanol based fuels. DO NOT mix oil with fuel. ALWAYS REFER TO THE ENGINE MANUAL FOR FULL INSTRUCTIONS.



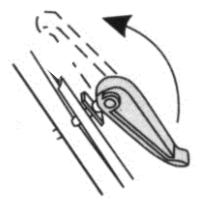
Prior to any assembly, disconnect the spark plug cap from the spark plug and ground it against the engine by attaching the boot to a bolt or metal clip to

DO NOT attempt to start this machine without it first being FULLY assembled.

DO NOT attempt to start this mower without first adding 4-stroke SAE30 or 10W/30 air cooled lawnmower engine oil to the engine.

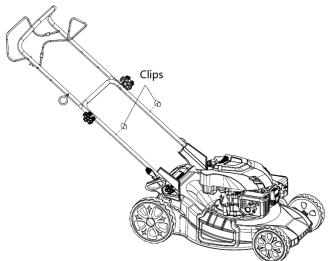
#### HANDLES

- 1. Unfold the upper handle and push the quick release handle against the handle assembly. Repeat on both sides of the machine.
- 2. If the quick release handle is difficult to lock into place, rotate anti-clockwise until the lock mechanism operates to ensure the handle assembly is secured into place.



#### CABLE TIDY

1. Place the cable tidy over the handle assembly and house the cables into the tidy.



#### **RECOIL STARTER HANDLE**

Please note the actual housing is locate on the upper handle and not within the handle fixings as imaged below.

- 1. To ease starting of the machine, the recoil starter handle can be housed on the handle assembly.
- 2. To house it correctly, pull the OPC/Brake lever towards the main handle. Do not let go.
- 3. Now grab the recoil starter handle and slowly lift it towards the housing. There will be some resistance and do not pull too hard. Wrap the Starter rope through the housing and seat the recoil starter housing.
- 4. You can now release the OPC/Brake lever.



#### **CUTTING FUNCTIONS**

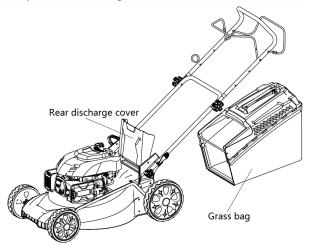
NOTE: These functions can be converted by changing accessory setting. Please see the following chart for detail setting.

Fitted	Mulch Plug	Grass Collector	Side Discharge Chute
Function			
Collection	No	Yes	No
Mulching	Yes	No	No
Side Discharge	Yes	No	Yes



#### GRASS COLLECTOR FITTING

- 1. Lift the grass collector flap up, so that it opens past the handle assembly. Hold in position and place the grass collector hooks over the springs and place into position.
- 2. Lower the grass collector flap to sit onto the grass collector.

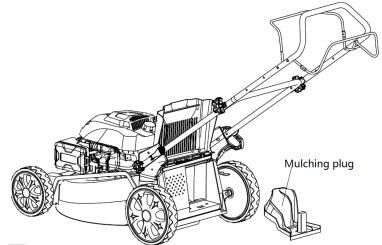


Using the grass collector, ensures your cuttings are forced to the back of the collector, using air generated by the rotation of the cutting blade. Once full, stop the machine and turn off the engine. Remove the spark plug cap from the spark plug. Empty the grass cuttings.

#### **MULCH PLUG**

#### NOTE: Mulching stops collection of grass into the rear collector.

You will find the mulch plug loose in the carton or fitted to the machine. If the mulch plug is not located in the carton, lift the grass collector flap at the rear of the machine and remove the mulch plug.



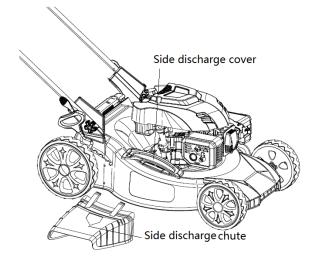
(The image used is for information purposes only. The mulch plug may differ in shape from the item supplied)

Mulching helps maintain a healthy and green lawn by re-circulating and re-cutting the grass cuttings under the mowing deck, producing very fine mulch. The cuttings are forced onto the lawn, rapidly decomposing, putting nutrients back into the soil.

#### SIDE DISCHARGE CHUTE

NOTE : When using the side discharge function, you need to fit the mulch plug, prior to starting the machine.

- 1. Unlock and lift the side discharge cover.
- 2. Hook the side discharge chute onto the lawnmower, using the bar of the cover.
- 3. Release the side discharge cover to sit onto the chute.



The side discharge chute allows your cuttings to leave the deck to the side of the machine. This is usually used when cutting heavy or tall grass, to enable the user to collect after cutting, using other means.

#### HEIGHT OF CUT

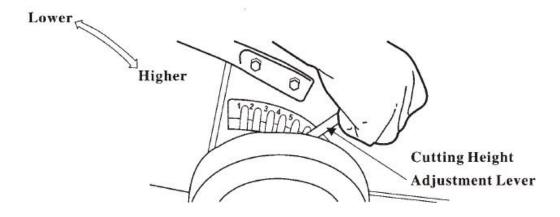


Adjust the cutting height only when the engine is switched off the spark plug cap has been pulled from the spark plug.

To adjust the height of cut, the machine has been supplied with a single lever, located at the right rear wheel. Adjusting the height of cut should only be undertaken when the engine is off, and the blade has come to a complete standstill.

To adjust the height of cut, grab the height of cut lever and push it away from the gauge and then lift or lower the lever to the required height of cut.

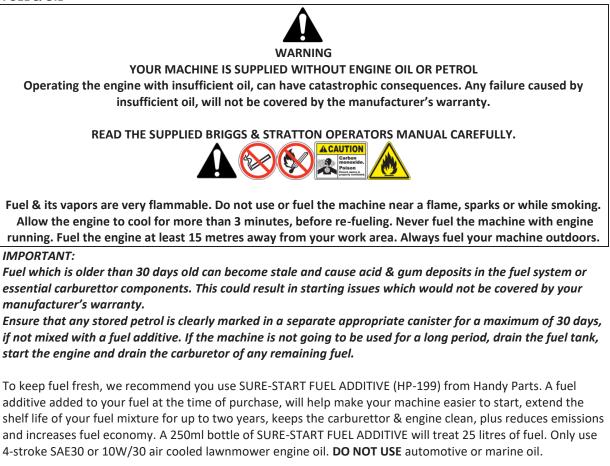
Moving the lever forward will higher the height of cut. Moving the lever back, will lower the height of cut. Never attempt to cut long grass on the lowest cutting height. Always attempt to cut long grass at the higher cutting heights and then pass over the lawn again, selecting a lower cutting height.





#### **OPERATION**

FUEL & OIL



#### HOW TO ADD FUEL

Fuel Recommendations - refer to the Briggs & Stratton operators manual supplied with your machine.



#### ADDING FUEL

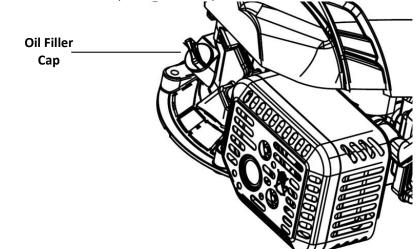
Turn engine off and let engine cool at least 2 minutes before removing the fuel cap. Fill fuel tank outdoors or in well-ventilated area.

Do not overfill fuel tank. Fill tank to approximately 1.5 inches (38 mm) below top of neck to allow for fuel expansion. Fuel tank capacity: See Briggs & Stratton Instruction Manual.

- · Keep petrol away from sparks, open flames, pilot lights, heat, and other ignition sources.
- Check fuel lines, tank, cap, and fittings frequently for cracks or leaks. Replace if necessary.
- · If fuel spill, wait until it evaporates before starting engine.
- 1. Clean the fuel cap area of dirt and debris. Remove the fuel cap.
- 2. Fill the fuel tank with petrol. To allow for expansion of petrol, do not fill above the bottom of the fuel tank neck.
- 3. Reinstall the fuel cap.

#### **ENGINE OIL**

1. Remove the oil filler cap with built in dipstick



- Fill the engine with 4-stroke SAE30 or 10W/30 air cooled lawnmower engine oil. DO NOT USE automotive or marine oil. The use of a funnel will aid the filling. The engine capacity: See Briggs & Stratton Instruction Manual.
- 3. Do not over fill!
- 4. After one minute, we recommend the dipstick on the oil filler cap is wiped with a clean cloth and dipped (without screwing into the filler neck) to ensure the oil level remains between the minimum and maximum marks on the dipstick.



5. Replace and tighten the oil filler cap with built in dipstick.

#### **AMBIENT TEMPERATURES**

The specification of oil required may change depending on the outdoot temperatures you are operating the machine in. Refer to the Briggs & Stratton operators manual for further information.

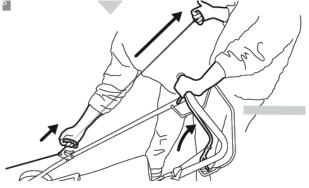


#### ENGINE STARTING & STOPPING PROCEDURE (NOTE: STARTING AN ENGINE WITHOUT ENGINE OIL OR FUEL CAN SERIOUSLY DAMAGE THE MACHINE) STARTING THE ENGINE (COLD)

- 1. Make sure that your mower is on a safe, flat area (a paved area or path is ideal avoid thick wet grass and gravel surfaces) away from fuel or fuelling areas to make starting safe.
- 2. Pull the OPC/Brake lever towards the main handle. Do not let go.



3. Grab the recoil starter handle and pull lightly until resistance is felt, then pull rapidly.



- 4. The engine should start.
- 5. Rehouse the recoil starter handle. Do not let it go until housed to prevent damage.
- 6. If the engine does not start, run through from step 1 again.

NOTE: If the engine won't start after you have operated the starter several times, the engine may be flooded with excess fuel. Use the following procedure to clear and start a flooded engine.

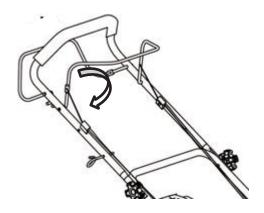
- 1. Release the OPC/Brake lever.
- 2. Remove the spark plug, dry it, and then reinstall it.

NOTE: Install the spark plug carefully by hand, to avoid cross-threading. After the plug is seated tighten 1/8 to 1/4 turn with socket spanner of spark plug to compress the washer.

- 3. Pull the OPC/Brake lever towards the upper handle.
- 4. Operate the starter as described above.

#### STOPPING THE ENGINE

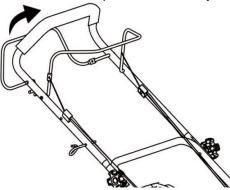
- 1. Release the OPC/Brake lever. The engine will come to a stop and a couple of seconds later, the blade will stop rotating.
- 2. Or you can move the throttle lever to the STOP position.



#### SELF-PROPELLED

To self-propel your lawnmower,

- 1. Start the engine as stated above.
- 2. Push the drive lever up to the main handle. The lawnmower will start to move with the engine running and blade rotating. It is easier to manually push the machine a couple of steps and then engage the self-propelled motion to ensure the grass is not damaged and the machine does not take off, away from the user suddenly.
- 3. To stop the lawnmower moving, just simply release the drive lever in good time.
- 4. The self-propel speed has been set at the factory and cannot be adjusted.



#### MOWING WITH GRASS COLLECTOR



Always observe the strictest safety procedures when using the lawnmower. Carefully read the safety instructions of this manual before using the lawnmower.

Never open the rear flap when the grass bag has been detached (to be emptied) and the engine is still running. The rotating blade can cause serious injuries!

- 1. Select your required height of cut setting.
- 2. Start the engine and allow it to run and warm up. See Starting the Engine section of the manual.
- 3. Keep a firm grip on the upper handle with OPC/Brake lever always engaged when attempting to cut.
- 4. Pull the Drive lever up to the handle when you wish to self-propel.



#### **EMPTYING THE GRASS COLLECTOR**

As soon as grass clippings start to trail the lawnmower, it is time to empty the grass bag. NOTE: Before taking off the grass collector, switch off the engine and wait until the blade has come to a stop.

- 1. To take off the grass collector, use one hand to lift up the rear cover and the other to grab onto the grass collector carry handle. The rear cover automatically falls down after removing the grass collector and closes off the rear chute opening.
- 2. Empty the grass debris from the grass collector and refit.

NOTE: If any grass residue is caught in the discharge chute, clean it using a brush. Do not remove grass debris in the mower deck or on the blade by hand or with your feet. Instead use suitable tools such as a brush or broom. To ensure that the cut grass can be collected into the grass collector, the discharge opening and inside the mower deck must be cleared of any blockage.

#### MOWING WITH THE SIDE DISCHARGE CHUTE

NOTE : When using the side discharge function. Remove the grass collector and plug the mulch plug into the rear of the machine.

- 3. Unlock the side discharge cover and lift. Hook in the side discharge chute.
- 4. Allow the side discharge cover to secure onto the side discharge chute into position.
- 5. Remove the grass collector. Place the grass collector in a safe place.
- 6. Insert the mulch plug into the rear of the machine.
- 7. Start the machine and mow. Grass will be discharged from the side discharge chute back to the floor.

NOTE: If any grass residue is caught in the side discharge chute, clean it using a brush. Do not remove grass debris in the mower deck or on the blade by hand or with your feet. Instead use suitable tools such as a brush or broom.

#### MOWING WITH THE MULCH PLUG

NOTE: Mulching stops collection of grass into the rear collector.

- 1. Lift the rear cover and remove the grass collector.
- 2. Insert the mulch plug into the rear of the machine
- 3. Allow the rear collector to sit on the rear of the deck.
- 1. Start the machine and mow. The grass will be discharged back to the floor, under the deck in finely cut particals providing nutriants to the ground.

#### **MOWING INSTRUCTIONS**

- 1. Walk, never run with the mower, be very careful when mowing uneven or rough ground.
- 2. Be careful when changing the direction of the mower on a slope. Mow across the face of slopes, never down or up.
- 3. Do not mow excessively steep slopes.
- 4. Best results will be achieved if the grass is dry. Wet grass will clog the blade & grass collection system.
- 5. Grass grows at different rates at different times of the year. Never use the lowest cutting height for the first cut of the season or in drought conditions.
- 6. Do not remove grass debris in the mower deck or on the blade by hand or with your feet. Instead use suitable tools such as a brush or broom.
- 7. Check that all nuts, bolts and screws are well tightened.
- 8. Before mowing, place the grass collector in its position.
- 9. Before mowing make sure that the blade and the blade fixing screw are securely fastened. When blade cutting edges require re-sharpening, this must be done evenly on both sides, so as to prevent any imbalance. If you are unsure how to sharpen the blade, please visit your local Approved Service Dealer. If the blade is damaged, it must be replaced.
- 10. When mowing, always wear a long trousers and strong footwear.
- 11. Do not run the engine in an enclosed and/or poorly ventilated area, where gas of the engine contains carbon monoxide, which are dangerous for your health.
- 12. Work only when there is enough light.

- 13. Turn off the engine if you must leave the lawnmower unattended.
- 14. Never lift the rear of the mower while starting the engine and never place your hands and feet underneath the deck or into the rear discharge chute while the engine is running.
- 15. Never change in any way the rated speed of the engine.
- 16. On self-propelled mowers, disconnect the self-propelled system before starting the engine.
- 17. Never lift or carry the mower while the engine is running.
- 18. Stop the engine and remove the spark plug cover in these cases:
  - Before any operation under the deck or the rear discharge chute.
  - Before any maintenance, repairing or checking operations.
  - Before carrying, lifting or removing the mower.
  - If you leave the mower unattended or changing the cutting height.
  - To remove and emptying the grass catcher.
  - After hitting a foreign object, stop the engine and check thoroughly the mower in order to see if it is damaged. Take the machine to a local Approved Service Dealer for inspection if necessary. Repairs of this nature are not covered under the Manufacturer's warranty.
  - If the mower vibrates in an abnormal way, find the reasons why, and take your mower to a local Approved Service Dealer.



After the engine has stopped, the blade will still rotate a couple of seconds.



#### CAUTION

Operating on gradients could cause the machine to tip over.

Allowing anyone to operate this machine without proper instruction may result in injury. Wear sturdy, full coverage footwear. Operating this machine with bare feet, or with open toe shoes or sandals increases your risk of injury. Do not use the machine at night or in poor light.

Be sure to transport the machine from one place to another with the engine off.

Be sure to wear heavy gloves when cleaning underside of the deck or handling the blade.

To prevent damage, check the machine for any signs of damage or other faults when operated.

#### **MAINTENANCE, CLEANING & STORAGE**



#### MAINTENANCE

Use only original equipment replacement parts. Other parts may not perform as well, may damage the unit and may result in injury. In addition, use of other parts may invalidate your warranty.

• Before each use, check all nuts & bolts to be sure they are sufficiently tightened.

- We recommend only manufacturer original parts are used when maintaining this machine. Failure to do so could invalidate your manufacturer's warranty.
- The engine must be switched off, with the spark plug cap removed, before the machine is unassembled, cleaned, serviced or maintained.



#### LUBRICATION

• WHEELS - Lubricate the ball bearings in each wheel at least once a season with a light oil.

#### **CUTTING BLADE**

- When removing the cutting blade assembly, protect your hands with a pair of heavy-duty gardening gloves.
- Secure the blade with a large piece of wood, to stop the blade from rotating.
- Remove the blade bolt and washer, by turning anti-clockwise, that hold the blade and blade boss to the engine crankshaft.
- Remove the blade assembly and the blade adaptor from the crankshaft.



#### It is recommended that cutting blade sharpening should be undertaken by an approved service dealer.

When sharpening the blade, follow the original angle of grind as a guide. It is extremely important that each cutting edge receives an equal amount of grinding to prevent an unbalanced blade. An unbalanced blade will cause excessive vibration when rotating at high speeds. It may cause damage to the mower or personal injury.

- Be sure to install the blade assembly with the side of the blade marker with the part number, facing to the ground, when the lawnmower is in the operating position.
- Slide the blade boss onto the engine crankshaft.
- Place the blade assembly onto the blade adaptor. Ensure the blade is aligned with and seated on the blade boss.
- Place washer onto the blade.
- Replace the blade bolt.
- Tighten blade bolt to torque 45-50Nm (33-36ft.lb)

**Note:** To ensure safe operation of your lawnmower, the blade bolt must be checked periodically for correct torque.

#### THE DETAIL PROVIDED BELOW ARE GENERIC INSTRUCTIONS FOR 4-STROKE PETROL LAWNMOWER ENGINES. ALWAYS REFER TO THE BRIGGS & STRATTON OPERATORS MANUAL FOR FULL AND COMPLETE INSTRUCTIONS FOR YOUR ENGINES MAINTENANCE.

#### **REMOVE ENGINE OIL**



Used oil is a hazardous waste product and must be disposed of properly. Do not discard with household waste. Check with your local authorities, service center, or dealer for safe disposal/recycling facilities.



#### WARNING

Before draining any oil, ensure the fuel tank is empty. Fuel can leak out and result in a fire or explosion. To empty the fuel tank, run the engine until it stops from lack of fuel.

- Draining the oil can only be undertaken from the oil filler neck.
- Turn off the engine.
- Remove the spark plug cap and keep away from the spark plug.
- Drain while the engine is still warm to assure rapid and complete drainage.
- Remove the oil filler cap with dipstick.
- Place an approved container below the machine.
- Ensure you keep the spark plug end of the engine up.
- Install Oil drain plug and wrench tighten.
- Refill with the recommended oil and check its level as required, following instructions within this manual. Oil capacity: See Specification section of this manual.

Wash your hands with soap and water after touching used oil.

NOTE: Please dispose of used motor oil in a manner that is compatible with the environment. We suggest you put it in a sealed container to your local service for reclamation. Do not throw it away into the refuge collection or pour it on the ground or in drains.

#### **AIR FILTER**

A dirty air filter will block air flow into the carburettor. To prevent carburettor malfunction, service the air filter regularly. Service more frequently when operating the engine in extremely dusty areas.

- 1. Remove the air filter cover. Remove the filter. Carefully check both for holes and tears and replace it if damaged.
- 2. **Foam element:** clean in warm soapy water, rinse and allow to dry thoroughly or clean in high flash-point solvent and allow to dry. Dip the element in clean engine oil and squeeze out all the excess. The engine will smoke during initial start-up if too much oil is left in the foam.



Never use gasoline or low flash point solvents to clean the air cleaner element. A fire or explosion could occur.





Never run the engine without air filter or rapid engine wear will be the result.



#### SPARK PLUG

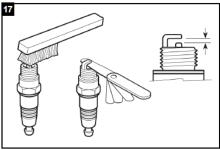
To ensure proper engine operation, the spark plug must be properly gapped and free of deposits.

- 1. Do not attempt to remove the plug from a hot engine in order to avoid possible damage to the threads.
- 2. Remove the spark plug cap.



If the engine has been running, the exhaust (muffler) will be very hot. Be careful not to touch the exhaust (muffler).

- 3. Visually inspect the spark plug. Discard it if the insulator is cracked or chipped.
- 4. Measure the plug gap with a feeler gauge. Specifications of the plug gap can be found



- 5. Attach the plug washer, thread the plug in by hand to prevent cross-threading.
- 6. When mounting a new spark plug, you should screw 1/2 more thread with the wrench after the washer is compressed. If you are mounting an old one, you should only screw 1/8-1/4 more thread.



CAUTION

The spark plug must be securely tightened. An improperly tightened plug can become very hot and possibly damage the engine. Never use a spark plug with an improper heat range.

#### CLEANING



Do not use a water hose or pressure washer to clean the engine. Water can damage the engine or contaminate the fuel system.

- Keep your machine clean. Thoroughly clean the machine at the end of each use, paying attention to stones or mud in and around the tines.
- Clean the engine regularly with a cloth or brush. Keep the cooling system (blower housing area) clean to permit proper air circulation which is essential to engine performance and life. Be certain to remove all dust, dirt and combustible debris from exhaust area.

#### **STORAGE & TRANSPORT**

The following steps should be taken to prepare your machine for storage.

#### STORING THE LAWNMOWER FOR SHORT PERIODS

The lawnmower can be stored for short periods of time (less than 15 days) without performing any storage maintenance.Before placing the lawnmower into storage always carry out the following:

- 1. Allow the engine to fully cool.
- 2. Ensure the grass collector is empty.
- 3. Clean all debris from under the mower deck.
- 4. Store the lawnmower on a flat and level surface with the mower upright.
- 5. Store in a safe place which is not accessible by children or people who are not familiar with operation.

#### STORING THE LAWNMOWER FOR EXTENDED PERIODS

If the lawnmower is to be place into storage for more than 15 days, storage maintenance must be performed on the lawnmower. If the following steps are not carried out, when you next operate the lawnmower it may not start correctly and may need to be serviced.



## Do not empty the petrol tank in enclosed areas, near fire or when smoking. Petrol fumes can cause explosions and fire

- 1. Empty the petrol tank with a petrol suction pump if available.
- 2. Alternatively, start the engine and let it run until any remaining petrol has been used up.
- 3. Change the oil at the end of every season. See removing oil within this manual.
- 4. Clean the cooling fins of the cylinder and the housing
- 5. Be sure to clean the entire machine to protect the paint.
- 6. Store the machine in a well-ventilated place.
- 7. Remove the spark plug. Use an oil can to fill approx. 20 ml oil into the combustion chamber. Operate the starter to evenly distribute the oil in the combustion chamber. Replace the spark plug.
- 8. Store in a dry, clean and frost-protected place, out of reach of unauthorised persons.



#### NOTE:

When storing any type of power equipment in an unventilated or material storage shed,

- Care should be taken to rust-proof the equipment. Using a light oil or silicone, coat the equipment, especially cables and all moving parts.
- Be careful not to bend or kink cables.
- If the starter rope becomes disconnected from rope guide on handle, disconnect and ground the spark plug wire. Depress the blade control handle and pull the starter rope out from engine slowly. Slip the starter rope into the rope guide bolt on handle.

DO NOT STORE fuel for longer than 30 days. Fuel can become stale and cause damage to the engine carburetor, which is not covered by the machines manufacturer's warranty.



#### TRANSPORT

- Empty the petrol tank
- Always let the engine run until it has used up the remainder of petrol in the tank.
- Empty the engine oil from the warm engine.
- Remove the spark plug boot from the spark plug.
- Clean the cooling fins of the cylinder and the housing.
- Use the original packaging to ship whenever possible.

#### **TROUBLE SHOOTING**

#### Refer to the Briggs & Stratton operators manual, supplied with your machine for engine related information.

PROBLEM	POSSIBLE CAUSES	REMEDIAL ACTION							
	Fuel tank is empty.	Fill tank with fuel							
	Spark plug loose.	Tighten spark plug.							
	Spark plug wire loose or disconnected from plug.	Install spark plug wire on spark plug.							
	Spark plug gap is incorrect	Set correct gap between electrodes.							
	Spark plug is defective.	Install new, correctly gapped plug.							
Engine does not start	Carburettor is flooded with fuel.	Remove air filter and pull starter rope continuously until carburetor clears itself. Install air filter. If problem persists consult local Approved Service Dealer.							
	Old Fuel	Fuel becomes stale after 30 days and causes residues to build and 'gunk up' the carburettor. Change with fresh fuel. If problem persists consult local Approved Service Dealer.							
	Unit running in start position	Move throttle lever back to Hare/Fast position							
	Spark plug cap loose	Connect and tighten the spark plug cap							
Engine runs erratic	Blocked fuel line or stale fuel	Fuel becomes stale after 30 days and causes residues to build and 'gunk up' the carburettor. Change with fresh fuel. If problem persists consult local Approved Service Dealer.							
	Vent in fuel cap is blocked	Clean vent							
	Water or dirt in fuel system	Drain fuel tank. Refill with fresh fuel. If problem persists consult local Approved Service Dealer.							
	Dirty air filter	Clean air filter							
	Carburettor out of adjustment	Visit approved Briggs & Stratton Service Dealer.							
Engine overheats	Engine oil level low	Fill engine with 4-stroke SAE30 lawnmower oil. Refer to Briggs & Stratton operators manual.							
Engine overneats	Air flow restricted	Visit approved Briggs & Stratton Service Dealer.							
	Carburettor out of adjustment	Visit approved Briggs & Stratton Service Dealer.							
Lawnmower will not collect grass	Mulch plug in exit chute	Remove mulch plug.							
	Engine speed too low	Set throttle between ¾ and full throttle.							
	Wet grass	Do not mow when the grass is wet.							
Lawnmower will not mulch grass	Excessively high grass	Mow once at a high cutting height, then mow again at the desired height or make a narrower cutting swath (1/2 width).							
	Dull blade	Sharpen or replace blade.							
Uneven cut	Wheels not positioned correctly	Place all four wheels in same height position.							
	Dull blade	Sharpen or replace blade.							



#### **REPLACEMENT PARTS**

Please find on the following pages, parts lists and drawings for your machine. Should you require a replacement part, please call the Handy Distribution Spares Team on 01793 333212, option 1 or visit www.webbgardenpower.co.uk for assistance.

Webb recommends the use of Handy Parts oils, fuel additives, nylon lines pre-packed parts for all our machines.

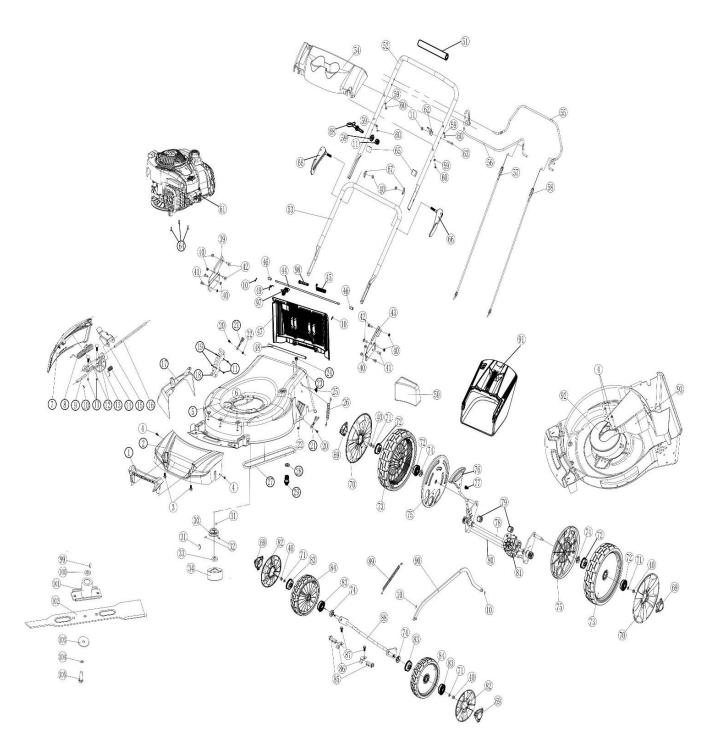








### PARTS DIAGRAM - WER21HW4 (1938325001)



Qty	4	4	2	4	2	7	1	1	2	1	-	2	4	2	2	2	2	4	1	1	1	1	1	1	7	1	4	1	1	7		
Webb Part No.	WE211-71	WE211-72	WE196-20050T230000	WE195-21053T010000	WE196-20101T230000	WE211-22231T010000	WE211-77	WE211-22310F18S01C	WE211-21018T110000	WE211-80	WE196-24000F16MS00	WE196-20022T210000	WE212-20090T01D010	WE195-20050T200000	WE211-CH86825A	WE211-CH83964BW	WE211-87	WE211-21010F16S01A-A	QG117-23021C04D010	WE211-23010F18S01B	WE211-B10101050272	WE211-10010F16S500	WE211-11051F16000A	WE195-30051T01000A	WE213-30013T19Y010	WE213-30020T03Y010	WE211-31031F01S010	WE213-65	WE213-31061T01Z010	WE213-67		
Webb Description	Plate Washer	6001ZZ Bearing	Rear Self Propel Wheel	Dust Cover	Wheel Shield	Hight Adjuster Handle Sleeve	Screw	Rear Axle Assembly	Alex Sleeve	GT Gearbox Assembly	Gearbox	8" Wheel Trim	Bearing	8" Wheel	Axle Sleeve	Axle Clamp	Pan Head Screw	Front Axle Assembly	Connecting Rod Spring	Connecting Rod	Grass Collector	Deck	Belt Cover	Half-Circle Key 4mm	Bush	Blade Boss	Blade	Washer	Washer	Blade Bolt 3/8-24x32		
Qty Item No.	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	<u>9</u> 9	100	101	102	103	104	105		
Qty	1	14	4	4	1	1	1	2	1	1	1	1	1	1	1	1	1	1	1	1	4	4	1	1	1	3	2	2	2		4	2
Webb Part No.	WE211-13081F20S770	M-M8SELFLOCKINGNUT	WE213-14	WE211-13052T01D010	WE211-13071F20S770	WE211-34021F04Y01A	WE211-CH87157D	WE195-34031C030000	WE196-34011T020000	WE212-34061F160000	WE211-34012T030000	WE212-34013T02D010	WE212 12001 C015010	NTOCTOOTOOCT-7173M	WE211-13011F17S010	WE211-54	WE212-14030T01S790	WE212-14010T03S790	WE211-14050F160010	WE211-14070E050040	WE211-59	WE211-60	N/A	Holder	WE211-63	WE213-32	WE195-14081T020000	WE211-13031C090000	WE211-13042T01D01A	WE212-13061C05Y010	WE212-20021T20C010	WE196-20022T230000
Webb Description	Right Bracket	M8 Locknut	Hex Bolt M8x16	Short Square Neck Bolt M8x20	Bracket, Left	Rear Flap Axle	Rear Flap Spring	Transparent Pipe	Rear Grass Flap	Rear Grass Flap Seal	Rear Flap Clip	Rear Flap Spring	ning ditim alband sonal.	טאסיד המתמוב אינת סטון שרוף	Lower Handle	Cup Holder	Drive Lever	OPC/Brake Lever	OPC/Brake Cable	Drive Cable	Washer	Cross Pan-Head Screw	B&S 725EX Engine	Bracket, Cable	Cross Pan-Head Screw M6x30	Engine Fixing Bolt	Cable Clip	Quick Release Handle	Washer	Recoil Guide	Small Wheel Cover	12" Wheel Trim
Qty Item No.	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70
<u>aty</u>	1		2	4	-	ŝ	1	1	1	2	9	2	1	1	1	1	1		2	2	2	2				1		1			2	2
Webb Part No.	WE211-11035F160000	WE211-11031F16T170	WE211-3	WE211-4	WE211-10010F16S500	WE211-6	WE211-34103F160000	WE211-34105F16D010	WE211-34106F21D010	WE211-23031T01D010	M-M6SELFLOCKING NUT	WE211-34019F16D010	WE211-34101F22Y010	WE211-34107F21D010	WE211-34108F21D010	WE211-34102F16D01C	WE211-34104F160000	WE211-23041F18Y010	WE211-19	WE211-20	WE211-22081F16Y010	M-M5SELFLOCKINGNUT	WE211-11071T010000	WE211-10033T010000	WE211-11023T010000	WE195-24103T01D010	WE211-24211F050000	WE211-HA28023A	WE211-11049F160000	WE212-24202T00Y01B	WE195-30051T01000A	WE212-72
Webb Description	Front Deck Handle	Front Bumper	Hex Flange Lock Bolt M8x18	Hex Flange Lock Screw	Deck	Tapping Bolt ST4x12	Side Discharge Flap	Side Discharge Spring	Side Discharge Small Axle	Connecting Rod Clip	M6 Locknut	Square Neck Bolt	Side Discharge Bracket	Spring	Side Discharge Lock	Side Discharge Large Axle	Side Discharge Chute	Height Adjustment Board	Hex Flange Bolt M5x12	Hex Flange Lock Bolt M5x12	Rear Axle Fixing Plate	M5 Locknut	Clutch Cable Rubber Grommet WE211-11071T010000	Sheath	Plug	Gearbox Spring	Belt	O-Ring	Hose Connector	Pulley	Half-Circle Key 4mm	M6x12 Screw
Item No.	1	2	3	4	5	9	7	8	6	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32

### PARTS LIST - WER21HW4 (1938325001)



#### EC DECLARATION OF CONFORMITY

Designation: Petrol Self-Propelled 510mm Lawnmower Model(s): WER21HW4 Product No.: 1938325001 Type/Serial No. As per rating label on machine Engine Displacement: 163 cm<sup>3</sup> Rated Engine Speed: 2800 rpm

Complies with the following directives: <u>Machinery Directive 2006/42/EC</u> The conformity assessment procedure followed was in accordance with EN ISO 5395-1:2013/A1:2018; EN ISO 5395-2:2013/A2:2017

<u>Outdoor Noise Directive 2000/14/EC & 2005/88/EC</u> Guaranteed Noise Power Level L<sub>WA</sub>: 97 dB(A) According to 2000/14/EC Emission Sound Pressure Level L<sub>PA</sub>: 75.9 dB(A) - uncertainty K: 3 m/s<sup>2</sup> Vibration a<sub>hv</sub>: 4.512 m/s<sup>2</sup> - uncertainty K: 1.5 m/s<sup>2</sup>

Notified Body: TÜV SÜD Product Service GmbH Addresses: Ridlerstraße 65, 80339 Münich, Germany

Authorised signatory and technical file holder Date: 14/02/2022

Signature:

Name: Mr Simon Belcher Position: Chairman Company: Handy Distribution Ltd Address: Murdock Rd, Swindon, Wiltshire, SN3 5HY.







This Service Book is provided with your Webb, to help you look after your purchase to our recommendations and enable you to take advantage of the conditional manufacturer domestic warranty\*.

Present this service book to your authorised Webb repair dealer, whenever a service or a warranty appraisal is required.

The booklet is applicable to the following products, in the UK only: Ride On Lawn Tractors Cylinder Lawnmowers Petrol Rotary Lawnmowers Petrol Hand Held Range

Please register your machine using the following pages or at www.webbgardenpower.co.uk. By registering your machine, you agree to maintain the machine in accordance with the service schedules specified in this manual and services duly recorded. (Not applicable for Webb electric handheld machines). You may be asked to produce this booklet as proof of servicing in the event of a claim. Proof of purchase should also be kept as a reference.

Ensure you have the following information available from your machine product label. The two examples below can be found on your machine:



- 1. Model Number
- 2. Serial & Product Number

## **SERVICE BOOK**

#### 1. Users Statement of Warranty

Each new machine is warranted against defective material or assembly of material under normal usage. The warranty applies to the original purchaser, is not transferable and covers faulty parts and the labour involved in replacing and repairing those parts, which are of original manufacture.

#### 2. Period of Warranty - valid from 1 January 2020

Webb (excludes Dynamic, Legacy & Heritage), 2 year conditional warranty from the original date of sale to the first domestic user.

**Webb (Dynamic, Legacy & Heritage)** 1 year warranty from the original date of sale to the first domestic user. 90 days from the original date of sale to the professional/commercial or for hire user.

Engine warranty as per the engine manufacturer's warranty, which will be supplied with the machine.

90 days from the original date of sale for Replacement Spare Parts

All machines' must be serviced within the first 14 months from the original date of purchase, to qualify for a second year parts & labour warranty, details of the service must be recorded in the service record within this manual.

A reduced warranty period of 90 days applies to those items which are subject to normal wear and tear and in normal use, will need replacement or adjustment.

These items are chargeable after 90 days of ownership.

Filters

Tyres / Wheels Drive chains and belts Brake & clutch friction components Control cable & starter cords Fluids & lubricants Spark plugs Blades (Lawnmowers & Brushcutters) Cutter bars (Hedgecutters) Drive & clutch cable surfaces Nylon Lines (Line Trimmers) Carburettor cleaning Bearings Bushes Electric cable Grass collectors

3. Not covered by this warranty

(a) The warranty policy does not cover any depreciation or damages caused by ordinary wear, rusting or corrosion, lack of correct maintenance or operation, misuse, abuse, lack of transportation or accident.

(b) The warranty policy does not cover any costs necessary for the standard periodic maintenance services instructed by the operators manual, or service parts replacement which would include oil, filters, tyres, belts, brake linings, fuses, blades, seals and other service parts unless it can be proven that the item has evidence of faulty manufacture.

(c) The warranty policy will not cover failure or damage caused as a result of parts or accessories being modified without the written approval of GJ Handy & Co Ltd.

(d) The warranty policy will not cover the unit if non-genuine parts have been fitted and as a result damage has occurred to the unit.

(e) The warranty policy is non-transferable and is only applicable to the original purchaser.

#### 4. Disclaimer

(a) This warranty is only a remedy for defect of products. GJ Handy & Co Ltd will never warranty in terms of the merchantability or the fitness for a particular purpose.

(b) No person is authorised to make any warranties, representations or promises, expressed or implied, on behalf of GJ Handy & Co Ltd, or to modify the terms conditions or limitation of this warranty policy in any way.

# Webb

## **INSTRUCTION MANUAL**

(c) Neither GJ Handy & Co Ltd nor any company affiliated with GJ Handy & Co Ltd shall be liable in any event or manner whatsoever for incidental or consequential damages or injuries, including, but not limited to, loss of crops, loss of profit, out of pocket expenses or profits, rental of substitute equipment or other commercial losses. *5. General* 

(a) Most warrantable failures show up within the first few weeks of use. These failures are usually straightforward and warranty assessment is relatively easy.

(b) Failures relating to cutter decks and belts need careful investigation, as the cause may not always be straightforward. Look for damage to blades and pulleys especially when the cutter belt or blade boss have snapped or cracked as this could be due to impact damage.

(c) Customers should always refer to the operator/instruction manual when any disputed problem arises, you will find most areas covered within the manual.

## Protecting your machine

#### Maintenance

Regular maintenance of your Webb machine is essential to ensure it operates, safely, efficiently and therefore reducing the environmental impact.

It is the owner's responsibility to ensure that their Webb machine is maintained at specific intervals. Any approved Webb service dealer can undertake a service, which are specialised in our products and will be aware of your particular machine and any technical updates which will save valuable time & money.

If you are using your machine in dry, dusty or high temperatures, you will need to service the machine more regularly.

#### Fuel (if applicable)

Due to ongoing efforts by fuel companies to reduce emissions, unleaded petrol will oxidize & deteriorate in storage overtime, leaving residue from detergent components.

Fuel deterioration problems may occur when petrol is stored for over 30 days. If you are planning to store fuel for over 30 days, we recommend you add Handy Parts Sure-Start fuel stabilizer to fresh fuel after purchasing. Sure-Start cannot reconstitute stale fuel.

#### Storage

When storing your machine for an extended period, we do recommend that you follow the instructions of engine instruction manual.

Always store the fuel in a clean, approved and sealed container. If the container is steel, ensure it is not corroded. If the container is not filled to its recommended capacity, air can accelerate fuel deterioration. Always store fuel away from direct sunlight, in a dark, cool environment.

## **SERVICE BOOK**

Your servicing Webb approved dealer will stamp & date the below relevant sections, when the correct service actions have been completed. PLEASE ENSURE THE SERVICE BOOK IS AVAILABLE FOR THE DEALER, DURING SERVICE WORK.

## 1st Service

This must be stamped by an approved service dealer to qualify for a free second year warranty. (Excluding the Webb Electric Handheld machines)

12 Months

Date

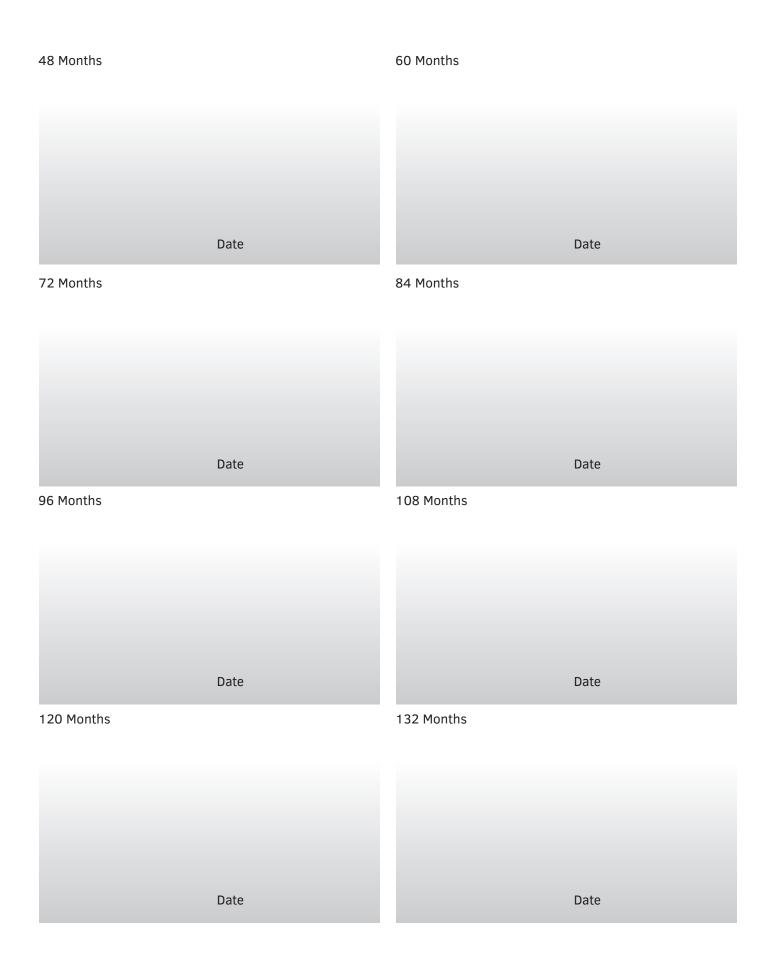
24 Months

36 Months

Date

Date





#### Product Information (\* Compulsory)

If you have registered online, this form is not necessary. PLEASE POST THIS COPY TO THE ADDRESS OVERLEAF

*Model No:	
*Product No:	
*Serial No:	
*Date of Purchase:	

#### Personal Information (\* Compulsory)

*Title		*Forename		*Surname	
*House	e Number		*House Name		
*Addre	ss 1				
*Addre	ss 2				
*Town					
*Count	.y				
*Postc	ode				
					-
Home	Tel			Mobile Tel	
Email					
Age	18 to 25	26 to 35	36 to 45	46 to 60 61 to 80 81 & over	
	*Usage	Domestic U	se	Commercial/Professional/Hire Use	

\*Dealer Stamp (if available)

Selling Retailer (If dealer stamp not a	available)
*Dealer Name	
*Dealer Address	
*Date of Purchase	

Webb Lawnmowers privacy commitment to machine owners.

The information supplied, helps us to improve the products & services we provide, including information that we believe is relevant to your and/or your machine. We value your trust by giving us this information about yourself and we are committed to protecting your privacy.

Webb, its associated companies, authorised dealers or third parties working on our behalf may wish to contact you regarding **PRODUCT RECALLS** specific to your machine. Please advise how you wish to be contacted for this specific reason only:

Post Telephone Email

From time to time Webb, its associated companies, authorised dealers or third parties working on our behalf may wish to contact you regarding our products, services, offers or just opinions, which may be used for marketing, research or analysis purposes. If you wish to be contacted by any of the following methods, please tick the relevant boxes:

Post Telephone Email

You may give Webb Lawnmowers notice in writing at any time that you no longer wish to receive direct marketing communications

Webb Lawnmowers Murdock Road Dorcan Swindon Wiltshire SN3 5HY