

# ASSEMBLY INSTRUCTIONS



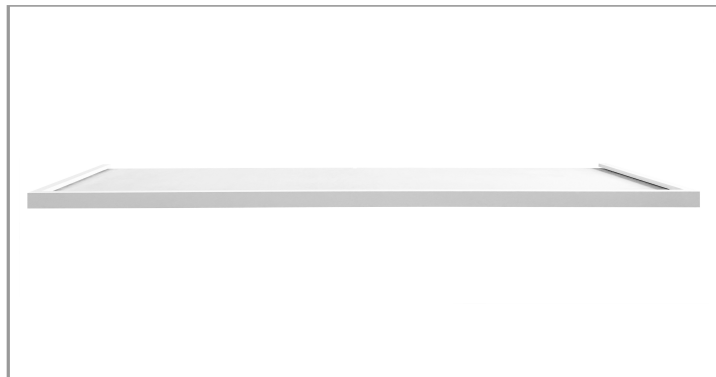
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## MODELS COVERED BY THESE INSTRUCTIONS

MEDIUM HEARTH TRAY  
LARGE HEARTH TRAY

COLOUR AND FINISH OPTIONS AVAILABLE



**MODEL SHOWN: MEDIUM WHITE HEARTH TRAY**

Image used for illustration purposes only

# 3 YEAR GUARANTEE

SUBJECT TO TERMS & CONDITIONS

For details please see: [www.focalpointfires.co.uk](http://www.focalpointfires.co.uk) or telephone  
01202 588635 Option 4

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**All instructions must be handed to the user for safekeeping.**

Revision B - 11/21

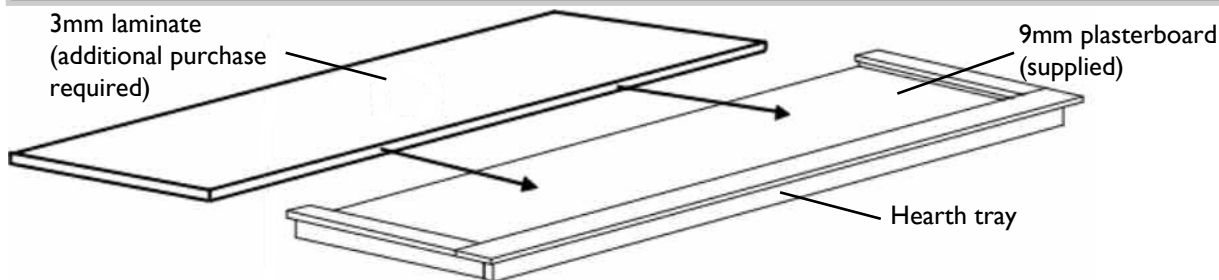
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## 1.0 IMPORTANT NOTES

If the hearth is to be installed with a gas appliance, the top panel of the hearth tray must be able to withstand a minimum of 150°C.

## 2.0 ASSEMBLY



Slide the hearth in to sit on top of the top panel.

Depending on the size of the tray you can either slide a large 3mm laminate into the large hearth tray or cut the large laminate to fit the medium hearth tray.

## 3.0 CLEANING/ FINISHING

Before carrying out any of the following operations, ensure that the appliance is OFF and completely cold. Regularly clean around the appliance to ensure that dust, fluff, pet hair etc, are kept to a minimum. There are no other specific requirements for care, other than regular cleaning of the general appliance.

A wipe with a dry cloth is normally sufficient. **DO NOT** use abrasive cleaners as they can damage the finish. Test in a hidden part before cleaning. Clean only in the direction of the grain. Regularly check the surround is securely fixed in position.

## 4.0 GUARANTEE - TERMS AND CONDITIONS

Registration is not required.

The 3 year guarantee only covers products purchased on or after 1st February 2009. The 3 year guarantee commences from the date of purchase, provided that the following terms and conditions are adhered to:

1. For any claim to be made within the 3 years from date of purchase you will be required to provide and supply us with your proof of purchase. Please note all consumable items such as any ceramics including coals, pebbles, matrix, front strips, panels and bulbs are not covered by the 3 year guarantee. We reserve the right to reject any claim or make a charge for any visit where the cause of the defect is due to non-compliance with the installation and/or servicing instructions or misuse of the appliance.

If a repair is chargeable during the warranty period, we will inform you and where possible, provide a quote or price guide before starting work. We cannot always give a firm cost until we commence the repair as it is not always possible to identify which components have been damaged. Repaired or replaced products are covered only for the remainder of the original guarantee period and the guarantee period will not be extended even if we repair or replace any product or part. If we replace any component or product, the component or product removed will become our property. We will not accept or reimburse the cost(s) of any third party who undertakes any work carried out on the product or fits parts, unless we have approved such work in advance of it being carried out.

The Manufacturer's guarantee does not apply to:

- Damaged caused by faulty installation, theft, tampering, neglect, misuse, normal wear and tear, accident, fire, flood, explosion, lightning, storms, frost or other bad weather conditions.
- Damage caused by the non-observance of the Manufacturer's Installation Instructions.
- Any unauthorised adjustments made to the product by a third party.
- Servicing and its associated costs.
- Self-maintenance tasks such as cleaning.

Making a claim is easy.

If you wish to make a claim under our 3 year guarantee, and all of the terms and conditions for your product have been met then please submit the following information for the attention of the 3G Service Department to [3g@focalpointfires.co.uk](mailto:3g@focalpointfires.co.uk). Alternatively, you can fax to 01202 499326 or post to Focal Point Fires Ltd, 3G Service Department, Reid Street, Christchurch, Dorset, BH23 2BT. Please note that this does not affect your statutory rights.

Details required:

1. Name, full address (including post code) and contact telephone numbers.
2. Receipt of purchase or credit card statement.
3. Original installer's Gas Safe\* registration number (gas fires only).
4. Annual service receipt for every 12 months (gas fires only).

Disclaimer:

The components of this hearth tray are veneered or white painted MDF. As such, it is likely that there will be variations in the appearance, texture, grain structure and colour etc., of the individual components.

Caution: Wood products may produce splinters, so care should be taken during assembly.

Warning: This mantle is not designed for heavy use. Care should be taken to distribute weight evenly.

As our policy is one of continuous improvement and development, we hope therefore you understand we must retain the right to amend details and/or specifications without prior notice.