



Owner's Manual – Fire-Safe® Boxes, Chests, Files, Media

Thank you for purchasing this SentrySafe product.

To enjoy the greatest protection and satisfaction from this product, please read the information in this packet, and keep it for future reference.

Please take a moment to write down the information we will need, to help you if a question arises.

UL Number _____

Model Number _____

Date of Purchase _____

NOTE: To aid us in better serving you, please register at www.sentrysafe.com.

Lifetime After-Fire Replacement Guarantee

If this product is damaged by fire at any time while still owned by you (the original owner), Sentry Group will ship a replacement free of charge, if you send the following to Sentry Group, 882 Linden Avenue, Rochester, NY 14625-2784 USA:

- Your name, address and phone number with area code;
- A description of the fire, with the model number and a photo of the burned unit, and a copy of the report from the fire department, insurance or police.

1 Year Limited Warranty

This product is warranted to the original purchaser for one (1) year from the date of purchase to be free of structural and mechanical defects due to faulty materials or workmanship. If a structural or mechanical defect occurs during the warranty period, Sentry Group (also referred to as "Sentry") will repair or replace the defective part(s) or product, at its option, at no charge. Replacement unit is provided with curbside delivery only. Additional expense for inside delivery is the responsibility of the consumer. Sentry will not cover additional costs for installation of the replacement unit.

For Warranty Service (North America only)

Please notify the Sentry Group Customer Service Department of the problem by phone (at 1-800-8281438, 8:00 am through 6:00 pm EST, M-F) or in writing to Sentry Group, 882 Linden Avenue, Rochester, New York 14625-2784, U.S.A. **Do not ship your product back to Sentry Group.** The Sentry Group Customer Service Department will decide either to have the product returned, repaired, replaced, or refund your money.

Proof of Purchase Date

For all Sentry Group products, a dated store receipt is required as proof of purchase.

Limitations Of Warranty

1. Sentry's responsibility and the buyer's exclusive remedy under this warranty are limited to the repair or replacement of the defective part(s) or product, at Sentry's option. Replacement units are curbside delivery only. Inside delivery and installation, or removal, is at consumer's expense. In no event shall Sentry be liable for any incidental or consequential damages (including but not limited to loss or damage due to fire, water, theft or

vandalism) to persons or property resulting from the breach of this or any other express or implied warranty applicable to the product. Some states, provinces and countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

2. **Except as may be otherwise provided by applicable law, Sentry disclaims any and all other covenants and warranties, whether written or oral, express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose.** The implied warranty applicable to this product shall not exceed the standard one year limited warranty. Some states, provinces and countries do not allow disclaimers of implied warranties or limitations on their duration, so the above disclaimer and/or limitation may not apply to you.
3. Sentry is not responsible for damage, defects, or malfunction to the product incurred during shipment. The product was packed in accordance with Interstate Commerce Commission specifications, and with reasonable handling, should be in good condition on arrival. Any claims for shipping damage should be made directly to the carrier.
4. These warranties do not cover defects, damage, or malfunction caused by: modification, alteration, repair or service of the product by anyone other than Sentry or its authorized representative; physical abuse to or misuse of the product; acts of God, including natural disasters. Sentry specifically disclaims coverage for damage that may result from the product being bolted-down and/or damage that may result from the improper handling of the product during moving and/or installation. Sentry is not responsible for any costs incurred for inside delivery, installation, bolting down unit, or removal of old unit.
5. No Sentry agent, employee, representative, dealer or retailer has the authority to make or imply any representation, promise or agreement which in any way varies the terms of this Limited Warranty.
6. This Limited Warranty shall apply to new, first quality Sentry products and shall not apply to factory seconds or previously-owned products, or products previously damaged by such events including, but not limited to, fire, flood, earthquake, burglary, handling by movers or installers.

All of the provisions of this Limited Warranty are separate and severable. If any provision is held invalid and unenforceable, such determination shall not affect the validity or enforceability of the other provisions. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state, province to province, or country to country.

UL-classified fire protection

Your SentrySafe Fire-Safe product is classified by Underwriters Laboratories, an independent testing organization, to pass the following rigorous standards of fire protection:

- **1/2-Hour UL Fire Endurance Test**
Subjected to temperatures up to 1550°F (843°C) for a duration of 1/2 hour, the interior of the unit will remain below 350°F (177°C) to protect documents.

Models 1710 and 6720 – The interior of the unit will remain below 125°F (52°C) and 80% humidity to protect computer and audio/visual media. (The unit withstands high-temperature exposure as fire moves through a building.)

OR

- **1-Hour UL Fire Endurance Test**
Subjected to temperatures up to 1700°F (927°C) for a duration of one hour, the interior of the unit will remain below 350°F (177°C) to protect documents.
- **UL Explosion Hazard Test** Subjected to flash fire in a 2000°F (1093°C) furnace for 20 minutes, the unit will not explode or rupture.

NOTE: When the lid is closed, you may notice a slight gap or play between it and the body. This is normal, and does not affect performance.

ETL Verified Fire Protection

ETL verified for 1/2 hour fire protection of CDs, DVDs, memory sticks and USB drives up to 1550°F (843°C).

OR

ETL verified for 1 hour fire protection of CDs, DVDs, memory sticks and USB drives up to 1700°F (927°C).

This product is **NOT** intended to protect computer floppy or 2 1/4" diskettes, cartridges tapes, audio or video cassettes, or photo negatives. For fire-resistant storage of these materials, ask your retailer for the SentrySafe Fire-Safe media storage products.

ETL Verified Water Protection

(For Waterproof products only)

Your SentrySafe waterproof product has been tested by the independent testing firm ETL Semko and certified to be in compliance with the manufacturers' specifications for waterproof submersion. Products were completely submersed up to 2" of water above the uppermost surface for a duration of one hour. The amount of water entering the unit was no more than 0.5 grams (8 drops).

NOTE: All waterproof models must be closed with the latch fully engaged to minimize any water invasion.

Locating and securing this product For maximum fire safety

Keep this product on the lowest secure floor in your home or business. If a fire damages the flooring, there will be less danger of injury to fire fighters below, or of damage to the unit's contents.



To assure that the unit will perform properly in case of fire, store it closed and locked, with the feet down. The front plate with the key lock should be facing out, not up.

Notice: Media Safes 1710 and 6720

Store the SentrySafe media chest or file in a cool, dry location. Extended exposure to temperatures above 95°F (35°C) activates the special insulation in your unit that protects the contents in an actual fire. If activated prematurely, this insulation won't be "fully charged," reducing its fire protective capability. If stored in a cool place, the insulation will recrystallize, regaining the maximum fire protection required for sensitive computer media.

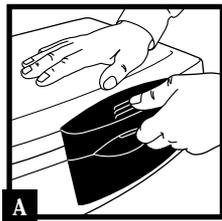
Latch and lock operation for WATERPROOF chests and files ONLY

H & F Series:

To unlock and open:

1. Insert key in lock and turn counterclockwise.
2. Apply downward pressure on top of the safe, while pushing the latch in to release. (Fig. A)

NOTE: Due to compression of the gasket, the unit will require slightly more force than a safe that does not have a gasket.



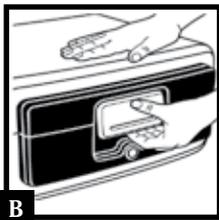
To close and lock:

1. Close and press down on lid to engage latch. Safe can now be transported without locking it.
2. Insert key in lock and turn clockwise.

HD & FD Series:

To unlock and open:

1. Insert key in lock and turn clockwise.
2. Pull up from bottom of latch while pushing down on lid to release. (Fig. B)



NOTE: Due to compression of the gasket, the unit will require slightly more force than a safe that does not have a gasket.

To close and lock:

1. Close and while pushing down on the lid, press down on the latch until it is secure.
2. Insert key in lock and turn counterclockwise.

! WARNING

Keys could potentially be locked inside unit. To avoid this, do not open and place keys inside unit before relocking!



To open waterproof models which have been submerged in water:

1. Remove the unit from water.
2. Dry the exterior of the safe with a paper towel, taking care to remove water droplets from around the opening.
3. Remove any excess water from in between the lid and the base.
4. Open the lid slowly; there may be a few droplets of water on the gasket. If so, dry with towel.



NOTE: For the safe storage of firearms, please consider SentrySafe Gun Safe products that are specifically designed for this purpose. Contact Sentry Group at 1-800-828-1438, or visit www.sentrysafe.com for more information.

! WARNING

DO NOT store delicate items directly in your product.

SentrySafe products which offer fire protection have a patented insulation that has a high moisture content. If you choose to store delicate items such as jewelry with working parts, watches, stamps, or photos in your product, we recommend putting them in an air-tight container, prior to placing them in the product for storage.

! WARNING

DO NOT store pearls in this safe unit.

In the event of a fire, potential damage to delicate pearls occurs at temperatures much lower than the 350°F interior performance measure which the UL classification performance standard indicated guarantees. Therefore, DO NOT store pearls in your SentrySafe product.

If you lose your keys

For Sentry Fire-Safe Chests or Files: A lock reference number is required. It will be a number or letter and number, engraved/located on the silver cylinder of the lock. See further instructions that follow:

To order through the internet: With a credit card, go to www.sentrysafe.com. Standard delivery is 21 days.

NOTE: For a credit card order at www.sentrysafe.com, 48-hour delivery is from the date the order is processed. Express delivery orders received after 2:30 p.m. E.S.T. will be processed as if received the next day.

To order by mail: Please send a check or money order for: \$12 (US) for Standard Delivery, or \$25 (US) for Express Delivery.* Send this information to: Sentry Group, Attn: Dept. 200, 882 Linden Avenue, Rochester, NY 14625. If using a credit card (Visa/Mastercard only), call 1-800-828-1438.

Please include your RETURN mailing address. Express Orders must include a street address, a PO box is not acceptable. Please allow 21 days for standard delivery when ordering by mail.

* **NOTE:** Express Delivery means guaranteed 48-hours (two business days) delivery to anywhere in the continental United States. Express delivery orders received after 2:30 pm E.S.T. will be processed as if received the next day. For a mail order, 48-hour delivery is from the date your check or money order is received. To ensure prompt service, Express Key Orders MUST BE marked "Special Express Key Order" on the outside of your mailing envelope. Prices subject to change without prior notification.

Sentry Group

900 Linden Avenue
Rochester, New York 14625-2784 USA
Telephone: 585-381-4900
Customer Service: 1-800-828-1438
(8:00 am-6:00 pm E.S.T., Mon. - Fri.)
Fax: 585-381-2940
www.sentrysafe.com

El Departamento de Servicio al Cliente:

Debe marcarse un código de acceso antes de marcar el número 800. Es un proceso de 2 pasos.
Paso 1: marque 08 800 288 2872 ó 001 800 462 4240
Paso 2: a la indicación marque 1-800-451-0821
(8 am a 6 pm, hora oficial del este de los EE.UU., de lunes a viernes)