

Internal & External Timber Doors

Fitting, Finishing and Care Instructions

Introduction

Timber is a natural and sustainable product which, if properly treated, is protected from excessive changes due to variations in humidity and temperature. Our doors are of engineered construction, with veneered faces, for greater stability. However if doors are exposed to such changes without correct treatment, movement or distortion, such as swelling, shrinking, warping or splitting may occur.

Prior to finishing and hanging this door, inspect for damage and defects, DO NOT proceed to work on it if any noticeable damage or defect is evident. Finishing and installation of the door constitutes acceptance of aesthetic quality.

Handling

Doors should be handled carefully to avoid physical damage. Handle with clean gloves and do not drag doors across each other or across other surfaces.

Storage

Doors must be stored flat (not on edge or on end) on a level surface and kept clear of the floor on at least 3 level bearers. The bearers should be longer than the width of the door. Doors should be kept in a clean dry location. Exposure to sunlight, ultra violet light, or extremes of humidity and heat should be avoided. The storage area should be well ventilated and not recently plastered. Claims for twisting, bowing, shrinking, or swelling that are moisture related (while the doors are not sealed according to our guidelines) will be rejected.

Finishing

It is strongly recommended that freshly plastered locations are completely dry and there is no rapid change in humidity. This will avoid excessive moisture penetration or excessive warping of doors. Excessive moisture intake is the most common cause of failure.

It is essential that the door is fully sealed on the two faces and all FOUR edges plus any cut-outs for locks, handles, hinges and letter plates etc. As soon as the door is taken out of its wrapping, it should be fully decorated. Prior to priming or sealing, lightly sand any handling marks. Do not use wire wool or other sanding materials containing steel/iron on our doors. Failure to seal the doors accordingly will invalidate any claims.

This door is compatible with VOC 2010 finishes

When finishing exterior doors or doorsets use a proprietary branded high build stain or paint including primer. Treat in accordance with the stain or paint manufacturer's instructions. A light sanding between coats will produce the best finish. Adequate drying-time must be allowed between the coats. Our exterior doors are NOT suitable for any varnishes, waxes, polishes, oils and lacquers as these products do not protect the door.

Think carefully before painting exterior doors black or other dark colours, as the sun can shorten the lifespan of these finishes making them vulnerable to the elements.

Interior doors may be finished using a proprietary branded stain, paint, clear varnish or clear lacquer. Our interior doors are NOT suitable for waxes, polishes and oils as these products do not protect the door.

Failure to follow the above will invalidate claims for excessive movement or delamination.

Fitting

If the door is to be reduced in size an equal amount of 10mm maximum can be taken off from each edge. If hanging a fire door the top edge of the door should not be trimmed.

We recommend the use of 3 suitable hinges for both internal and external doors. Please note: When fitting a bi-fold, please follow instructions supplied with included hardware pack.

Maintenance

Regular maintenance of this door should be made in accordance with the stain/paint manufacturers instructions, to prevent breakdown of the wood finish and to protect the timber from deterioration.

In the event of this door being proven to have a manufacturing defect where a replacement is needed, the liability of the retailer shall under no circumstance exceed the price of the original door.

We shall not be held responsible for problems resulting from poor workmanship applied to our doors.

The foregoing does not affect your statutory rights.