Helpdesk / Technical Support Details

Swann Technical Support
All Countries E-mail: tech@swannsecurity.com
Telephone Helpdesk

USA toll free
1-800-627-2799
(Su, 2pm-10pm US PT)
(M-Th, 6am-10pm US PT)
(F 6am-2pm US PT)
USA Exchange & Repairs
1-800-627-2799 (Option 1)
(M-F, 9am-5pm US PT)

AUSTRALIA toll free
1300 138 324
(M 9am-5pm AUS ET)
(Tu-F 1am-5pm AUS ET)
(Sa 1am-9am AUS ET)
NEW ZEALAND toll free
0800 479 266
UK
0203 027 0979

See http://www.worldtimeserver.com for information on time zones and the current time in Melbourne, Australia compared to your local time.
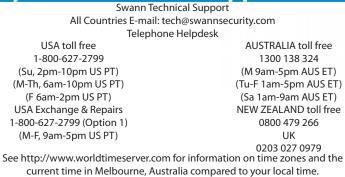
Warranty Information

Swann Communications USA Inc.
12636 Clark Street
Santa Fe Springs CA 90670
USA

Swann Communications
Unit 13, 331 Ingles Street,
Port Melbourne Vic 3207

Swann Communications LTD.
Stag Gates House
63/64 The Avenue
SO171XS
United Kingdom

Swann Communications warrants this product against defects in workmanship and material for a period of one (1) year from its original purchase date. You must present your receipt as proof of date of purchase for warranty validation. Any unit which proves defective during the stated period will be repaired without charge for parts or labor or replaced at the sole discretion of Swann. The end user is responsible for all freight charges incurred to send the product to Swann's repair centers. The end user is responsible for all shipping costs incurred when shipping from and to any country other than the country of origin.

The warranty does not cover any incidental, accidental or consequential damages arising from the use of or the inability to use this product. Any costs associated with the fitting or removal of this product by a tradesman or other person or any other costs associated with its use are the responsibility of the end user. This warranty applies to the original purchaser of the product only and is not transferable to any third party. Unauthorized end user or third party modifications to any component or evidence of misuse or abuse of the device will render all warranties void.

By law some countries do not allow limitations on certain exclusions in this warranty. Where applicable by local laws, regulations and legal rights will take precedence.

For Australia: Our goods come with guarantees which cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to major failure.

Swann HOME SERIES

Magnetic Keypad Door Alarm

MKCG080212E

IMPORTANT - Read Before Installing

- **Do not** install the alarm unit near devices which generate magnetic fields (such as microwaves).
- **Do not** install any the alarm unit in direct sunlight.
- **Use only alkaline batteries.**
- **All components are for indoor use only.** Do not install outdoors.
- **Replace the batteries in the unit every six months.**
- **Test the alarm periodically** (every 1 - 2 months and each time you change the batteries) to ensure it is working properly.
- **This alarm system is designed to be, and acts as, a theft deterrent. This system, like any other, cannot offer complete protection for your home or business - it is simply an alarm system.** Like all practical systems, it has limitations and it could be disabled by a skilled intruder. We suggest that you avoid relying solely on this magnetic switch alarm to protect your property, but use it as part of a comprehensive security solution. You can increase your level of protection through the use of high-quality locks, stronger doors, guards for your windows and a CCTV system and recording devices.

About the Alarm Unit

Congratulations on your purchase of this keypad controlled magnetic alarm from Swann! This simple but powerful stand-alone alarm unit can be used to secure almost any door or window you want.

Siren
Magnetic Detector
Indicator LED
Magnetic Detector
Keypad

Selecting Modes

The **Mode Select Switch** is located within the battery compartment.

Alarm Mode: When the alarm is tripped, a thirty second countdown will begin - the indicator LED on the front of the alarm unit will flash during this countdown. During this time, the alarm can be disarmed by entering your passcode. If the passcode is not entered, the alarm will sound at full volume.

Chime Mode: Each time the alarm is tripped, the alarm unit will chime, much like a doorbell. The alarm does not need to be armed.

Arming Delay

When you use your passcode to arm the system, it will enter an arming delay of forty-five seconds. The indicator LED will flash during this time, and the alarm cannot be tripped. This is intended to give you time to arm the alarm unit and leave the area.

Installation

The alarm unit should be mounted on a door or window frame, and the magnetic trigger should be mounted on the door or window itself. When the door/window is closed, two black arrows (the one on the trigger and either one on the alarm unit) should be as close to touching as practicable.

To mount the alarm unit:

- Attach the alarm unit using one of the provided screws - the mounting hole is in the upper centre on the rear of the alarm unit.
- Using the two smaller screws, attach the magnetic trigger to the door/window. Ensure that when the door or window is shut that the two black arrows are as close to touching as they can be. The alarm will be triggered if the arrows are moved more than approximately 1/3" (about 8-10mm) apart.

Setting your Passcode

Your passcode must be four digits long, and should be something that you will remember. Try to avoid obvious combinations (such as 1234 or similar).

Inside the Battery Compartment showing the Mode Switch and LEARN button.

To set your passcode:

- Open the battery compartment and press the button labeled LEARN.
- Enter your four digit passcode. When entering the passcode, press buttons slowly and deliberately, waiting for the alarm unit to beep quickly to confirm each button press.
- A louder, longer beep will confirm that a new passcode has been set.

Replacing Batteries

The batteries in the alarm unit should be replaced every six months. If you're using the sensor in chime mode and get a lot of visitors, you may need to change them more often.

- Open the battery compartment and remove any batteries already installed.
- Replace with three fresh alkaline AAA batteries. Do not mix battery types. Do not use rechargeable batteries.

Low Battery Indicator

When the batteries in the alarm unit are running out, the LED on the front of the alarm unit will flash slowly (more slowly than during the arming delay). If the LED starts flashing in this way, change the batteries as soon as possible.

Technical Specifications

General		Alarm Mode	
Power Requirements	3 x Alkaline AAA Batteries (4.5V DC)	Passcode Protected	Yes (4-digit numerical code)
		Passcode Learning Duration	15s
Modes	2 (Alarm and Chime)	Siren Volume	> 110dB
		Siren Duration	30s
Chime Mode		Entry Delay	30s
Chime Volume	> 90dB	Exit Delay	45s
Chime Duration	Approx. 2s	Re-Trigger Delay	5s
Re-Trigger Delay	5s		