

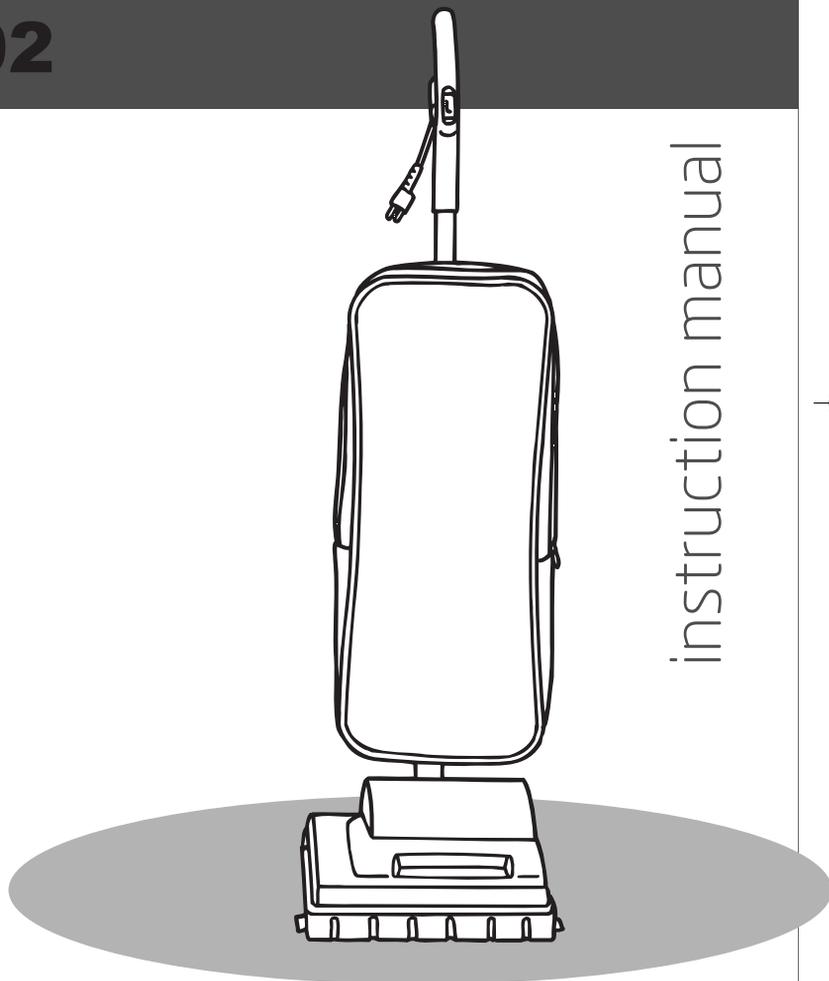


Vax careline  
0870 1129 145  
(UK only)

# Commercial Upright

## VCU-02

Vax model number:  
VCU-02



instruction manual

[www.vax.co.uk](http://www.vax.co.uk)

Please read carefully before using this cleaner.  
Always fully extend the mains cable before use.  
Retain for future reference.

Vax VCU-02

# 1. Diagram

VCU-02

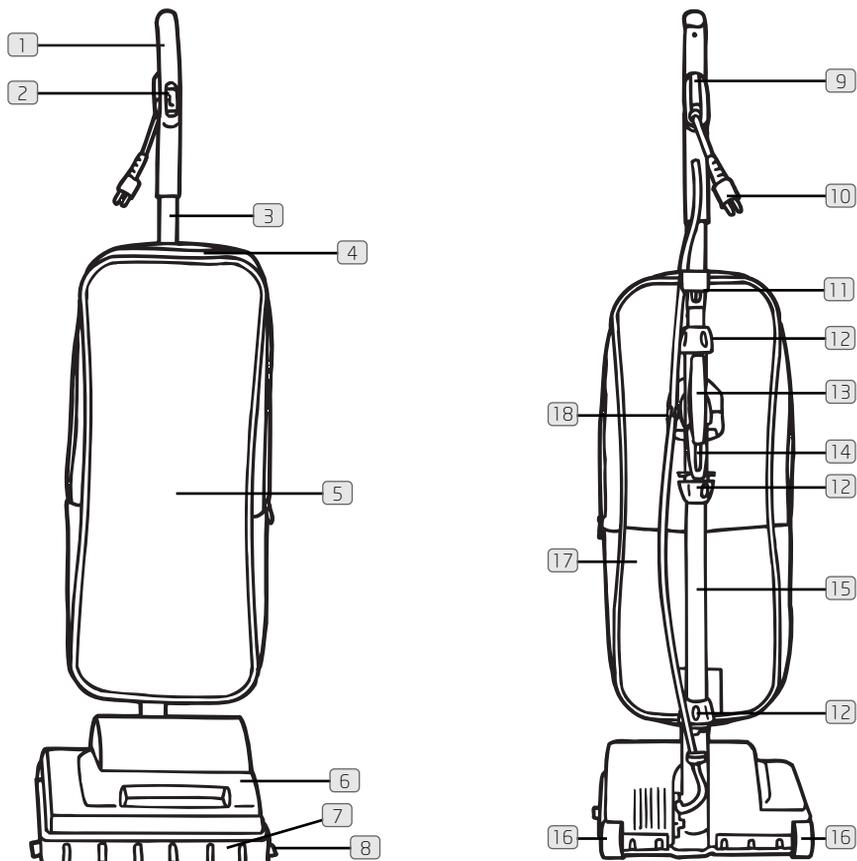


Fig.1/1

- |   |                        |    |                          |
|---|------------------------|----|--------------------------|
| 1 | Handle Grip            | 10 | Cord Extension Connector |
| 2 | On/Off Switch          | 11 | Cord Lock                |
| 3 | Upper Handle           | 12 | Collars                  |
| 4 | Zip                    | 13 | Carry Handle             |
| 5 | Outer Cloth Bag        | 14 | Lower Cord Wrap          |
| 6 | Base                   | 15 | Lower Handle             |
| 7 | Bumper                 | 16 | wheels                   |
| 8 | Edge cleaning bristles | 17 | Bag Pocket               |
| 9 | Upper Cord Wrap        | 18 | Cord Clip                |

## 2 parts overview

## 2. Safety Information

### FOR COMMERCIAL USE ONLY.

When using the vacuum cleaner, basic safety precautions should always be observed, including the following:

1. This appliance is for dry use only and is not to be used or stored outdoors or in wet conditions.
2. Turn off the vacuum cleaner controls before connecting to or disconnecting from the mains supply.
3. Always unplug the vacuum cleaner before connecting or disconnecting the vacuum hose.
4. Children should be supervised to ensure that they do not play with the appliance.
5. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
6. Use only as described in this manual. Use only the manufacturer's recommended attachments.
7. Do not use the vacuum cleaner with a damaged cord or plug. Do not use the vacuum cleaner if it has been dropped, damaged, left outdoors or dropped into water. Return the vacuum cleaner to a Vax Authorised Service Agent or suitably qualified person for examination, repair or adjustment.  
Call 08701129145 for your nearest service centre.  
Regularly examine the power cord for damage, such as cracking or ageing. If damage is found replace the cord before further use.
8. Do not pull or carry by the cord. Do not use the cord as a handle, close a door on the cord or pull the cord around sharp edges or corners. Do not run the vacuum cleaner over the cord. Keep the cord away from heated surfaces.
9. Do not handle the plug or vacuum cleaner with wet hands. Do not use outdoors or on wet surfaces.
10. Do not put any objects into openings. Do not use with any openings blocked and do not restrict air flow. Keep all openings free of dust, lint, hair or anything that may reduce airflow.
11. Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
12. Do not pick up hot coals, cigarette butts, matches or any hot, smoking or burning objects.
13. Do not pick up flammable, hazardous dust or combustible materials (lighter fluid, petrol, kerosene, etc) or use in the presence of explosive liquids or vapours.



14. Do not vacuum up harmful or toxic material (chlorine bleach, ammonia, drain cleaner, etc).
15. Do not vacuum up hard or sharp objects such as glass, nails, screws, coins, etc.
16. Do not use without the filters in place.
17. Use extra care when vacuuming on stairs.
18. Keep vacuuming area well lit.
19. Store the vacuum cleaner indoors in a cool, dry area.
20. Turn off the switch before unplugging.
21. Use only CE-approved 13 amp extension cords. Non-approved extension cords may overheat. Care should be taken to arrange the cord so that the cord cannot be pulled or tripped over.
22. Regularly examine the supply cord for damage, such as cracking or ageing. If damage is found replace the cord before further use.



**WARNING:** Always switch off and unplug the vacuum cleaner from the electrical outlet before assembling, opening or emptying.



**CAUTION:** The vacuum cleaner is a very powerful unit. Before plugging the cord into the outlet make sure the switch is in the 'off' position. Hold the vacuum cleaner firmly when starting and in use.



**IMPORTANT:** If the inlet is blocked, switch off the vacuum cleaner and remove the blockage(s) before re-starting the vacuum cleaner.



**IMPORTANT:** Changing the paper dust bag improves performance. Make sure all filters are replaced back into the vacuum cleaner before using. Vax recommends cleaning the pre-motor filter every month and the exhaust filter every 9-12 months.

This appliance is suitable for commercial use.

**PLEASE KEEP THESE INSTRUCTIONS FOR FURTHER USE.**

### Motor Thermostat

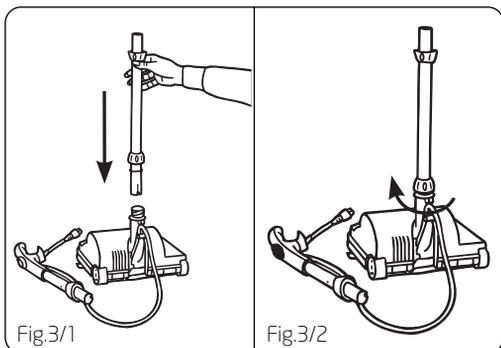
**IMPORTANT:** The motor is equipped with a thermal cut-out. If for any reason, the vacuum cleaner should over-heat, the thermostat will automatically turn the unit off. Should this occur, unplug the vacuum cleaner from the electrical outlet and turn off the switch. Remove the dirt container and empty. Clean the filters. Allow the cleaner to cool for approximately one (1) hour. To re-start, plug into an electrical outlet and switch back on.

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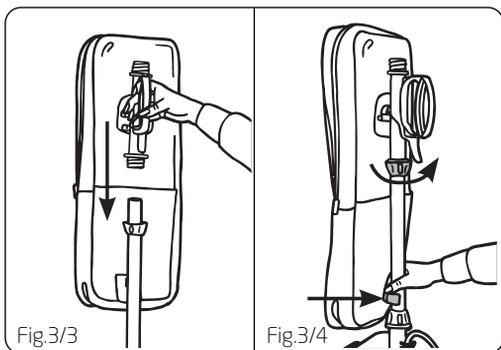
### 3. How to Assemble

**!** **NOTE:** To ensure proper operation of the cleaner, verify that the rubber O-ring is in place and tighten all collars.

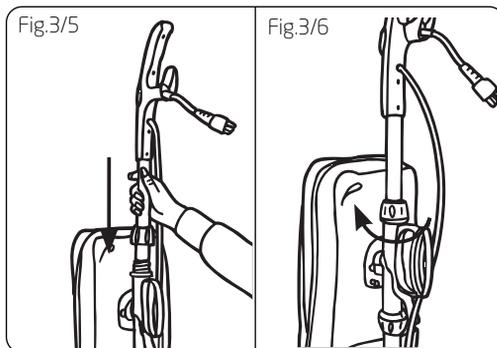
To attach the lower handle, align with nozzle opening in the base of the cleaner (Fig.3/1). Push together firmly and turn the knob clockwise to tighten (Fig.3/2).



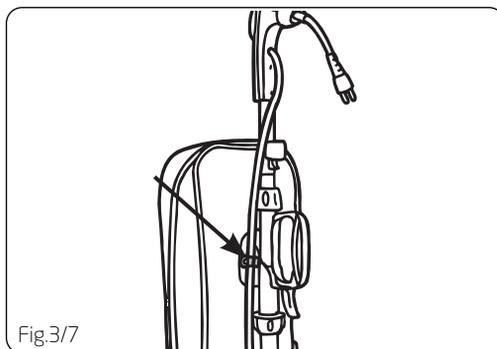
To attach the bag, hold the handle and firmly push into lower handle (Fig.3/3). Turn the top knob counterclockwise to tighten and snap bag clip onto lower handle (Fig.3/4).



To attach the upper handle, align with middle section of cleaner and push firmly into place (Fig.3/5). Turn the knob clockwise to tighten (Fig.3/6).



To keep the cord out of the way while vacuuming, snap it into the cord clip on the back of the upper handle (Fig.3/7).



## 4. How to Operate

**!** **WARNING:** Fully assemble before operating.

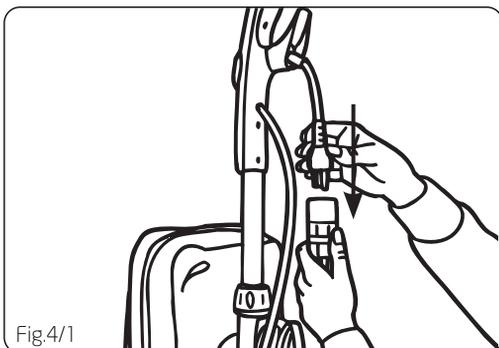


Fig.4/1

Plug the extension cord firmly into the cord extension connector making sure that both ends are completely engaged.

**NOTE:** Use only a 3-core 1.0mm<sup>2</sup> H05VV-F extension cord with this cleaner. Using a cord of different type may result in increased risk of fire or electric shock.

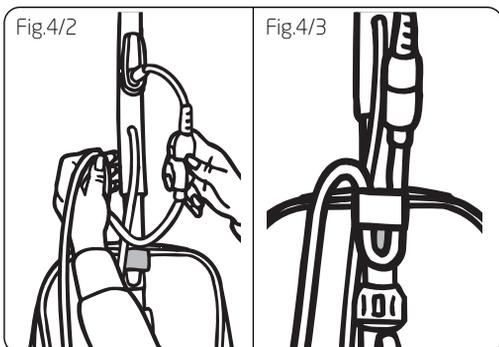


Fig.4/2

Fig.4/3

To prevent the cords from coming apart while vacuuming, create a loophole with the extension cord and slide through opening at top of cord lock (Fig.4/2). Allow loophole to slip over hook at bottom of cord lock then remove excess slack by pulling the long end of the extension cord (Fig.4/3).

Plug extension cord into electrical outlet. Turn power switch to the "ON" position.

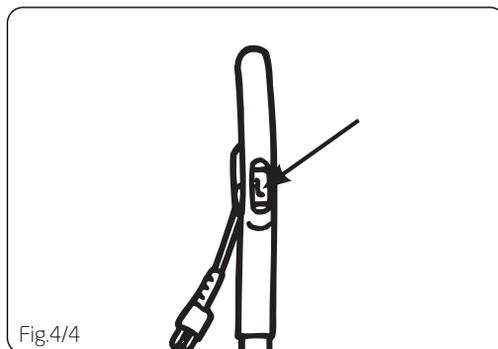


Fig.4/4

Tilt the cleaner back before you start vacuuming. At the same time, use your foot to press the base down onto the carpet.

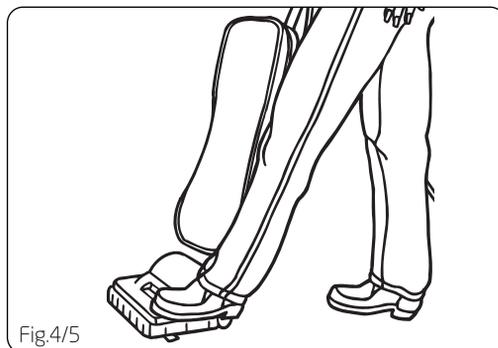


Fig.4/5

For tidy cord storage, wrap cord around upper and lower cord wraps on back of cleaner.

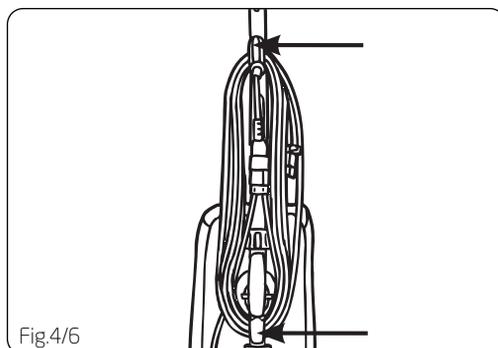


Fig.4/6

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## 5. Paper Bag: Removal & Replacement

**⚠ WARNING:** To reduce the risk of injury from moving parts - unplug from servicing.

**NOTE:** Cleaner **MUST** have paper bag in place at all times.

### Remove Old Bag

Unzip the soft outer bag.

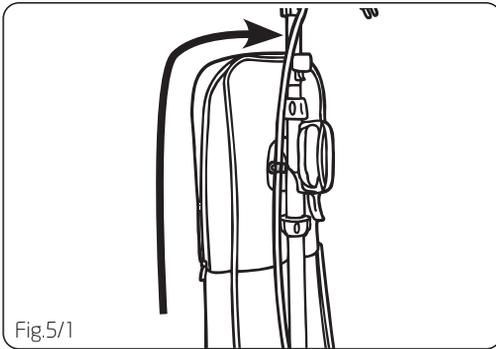


Fig.5/1

Insert hand into the top of the cloth bag and grasp top of paper bag collar. Pull collar away from the dirt tube. Dispose of old paper bag.

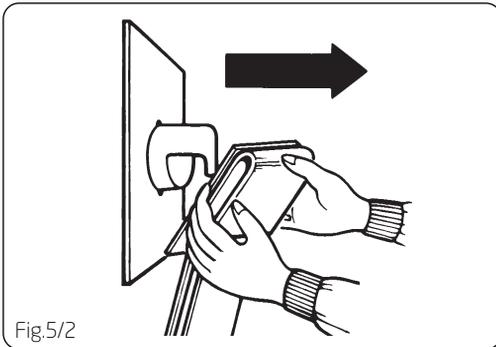


Fig.5/2

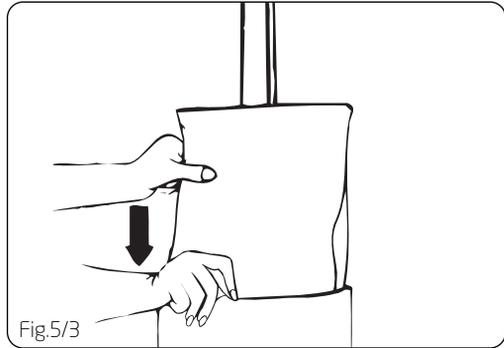


Fig.5/3

### To install new bag

Install the paper bag into the outer cloth bag. Be sure paper bag is fully extended inside the cloth bag.

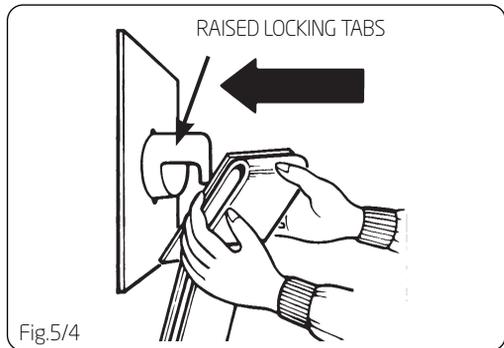


Fig.5/4

Push collar of paper bag onto the dirt tube past the raised tabs on the sides of the dirt tube to ensure bag is securely in place.

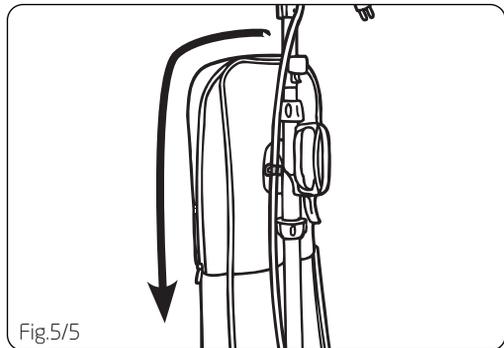


Fig.5/5

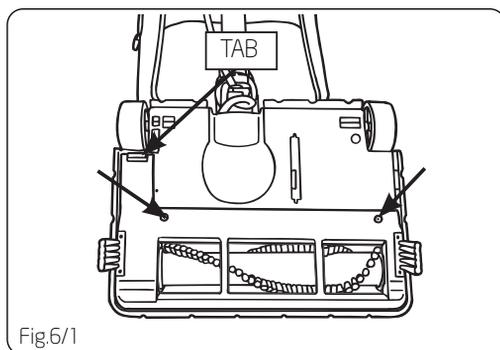
Completely zip up the soft outer cloth bag.

## 6 dust bag

## 6. Belt or Brush Bar: Removal & Replacement

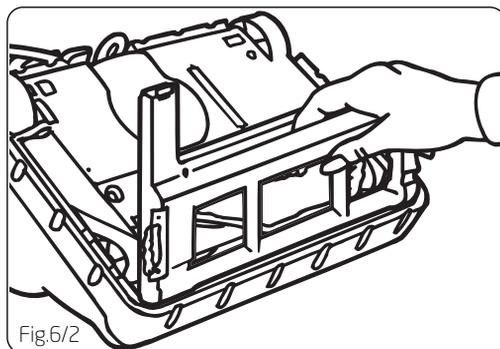
Tool required: Phillips Screwdriver

**⚠ WARNING:** To reduce the risk of injury from moving parts - unplug before servicing.

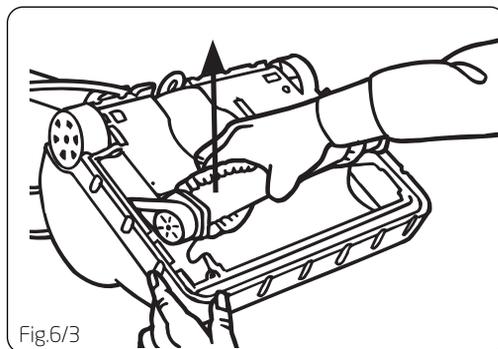


### To Remove New Belt

Turn cleaner over. Base should lay flat and face up. To remove nozzle guard, remove two (2) screws near rollers (Fig.6/1).



Release the nozzle guard by pulling tab toward the front of the cleaner and rotate/pivot the nozzle guard up to lift off (Fig.6/2).



Be sure belt is off motor shaft. Lift and remove brush bar. Dispose of old belt (Fig.6/3).

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**To Replace New Belt**

Slip brush bar through belt. Place belt in area of brush bar without bristles (Fig.6/4).

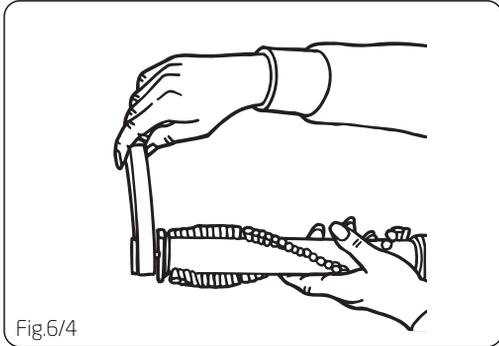


Fig.6/4

Loop belt around motor shaft (Fig.6/5).

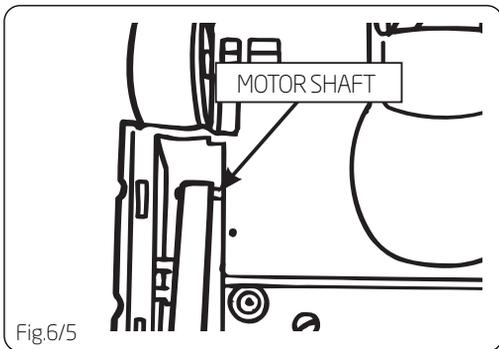


Fig.6/5

With new belt in place, pull and slide brushroll into nozzle making sure that the brush bar end caps are in the correct orientation (Fig.6/6). Rotate brushroll manually to make sure belt is properly aligned.

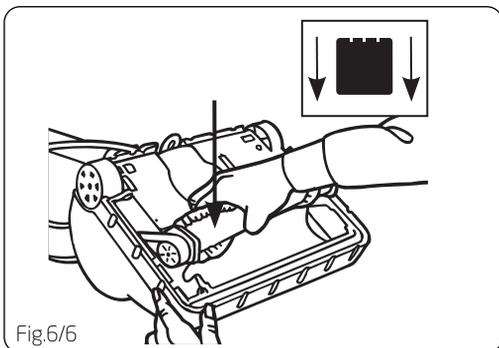


Fig.6/6

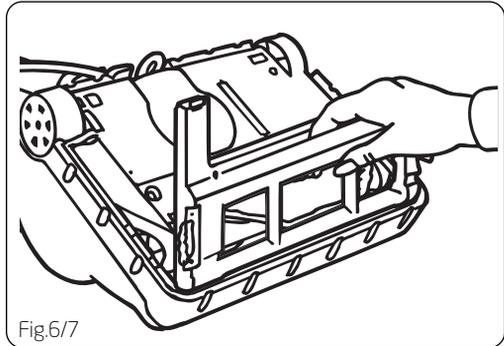


Fig.6/7

To reassemble the nozzle guard, align the three (3) tabs on the front of the nozzle guard with the slots in the base. Rotate/pivot the nozzle guard back into position making sure that the tab is fully engaged back by the rear wheel.

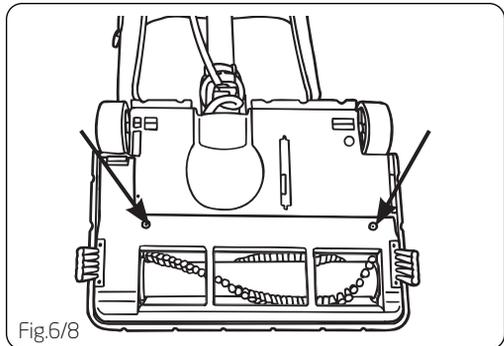


Fig.6/8

Replace the two (2) screws to secure nozzle guard.

## 7. Edge Cleaning Bristles: Removal & Replacement

Tool required: Phillips Screwdriver

**!** **WARNING:** To reduce the risk of injury from moving parts - unplug before servicing.

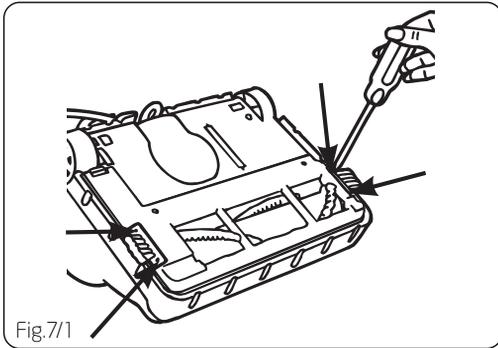


Fig.7/1

### To Replace Edge Cleaning Brushes

Remove two (2) screws from each edge cleaning bristle.

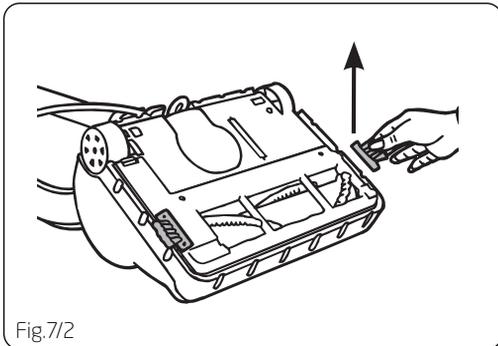


Fig.7/2

Remove and dispose of old bristles and replace with new bristles on each side.

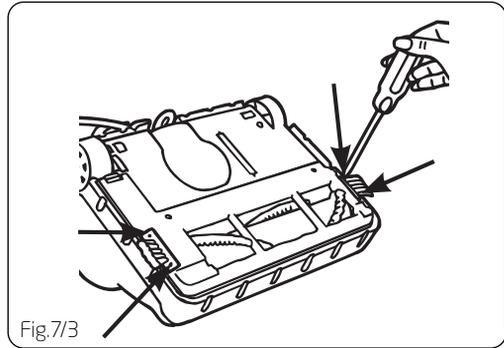


Fig.7/3

Replace all four (4) screws to secure.

## 8. Troubleshooting

 **WARNING:** To reduce the risk of personal injury, unplug the vacuum cleaner before servicing.

### PROBLEM: Vacuum cleaner won't run

**Cause:** Not properly plugged into electrical outlet.

**Solution:** Plug unit in firmly.

**Cause:** Cord Extension Connector and Power Cord not fully connected or unconnected completely.

**Solution:** Firmly push cords together until they are fully connected.

**Cause:** Blown fuse or tripped breaker.

**Solution:** Check fuse or breaker in home. Replace fuse / reset breaker.

**Cause:** Needs service.

**Solution:** Take to service centre or call 0870 1129 145.

### PROBLEM: Cleaner won't pick up/loss of suction.

**Cause:** Paper bag not installed correctly.

**Solution:** Review paper bag removal and replacement - p6.

**Cause:** Paper bag is full.

**Solution:** Remove/replace paper bag - p6.

**Cause:** Brushroll worn.

**Solution:** Replace brushroll - p8.

**Cause:** Broken or worn belt.

**Solution:** Replace belt - p8.

### PROBLEM: Dust escaping from the vacuum cleaner.

**Cause:** Paper bag is full.

**Solution:** Replace paper bag - p6.

**Cause:** Paper bag is not installed correctly.

**Solution:** Review paper bag removal and replacement - p6.

## 9. UK Service & Help

**Vax Care 0870 1129 145 (UK only)**

Monday-Friday 9.00am to 5.00pm.

An answerphone is available outside of these hours. Any queries or concerns about using the Vax, call the Vax Careline. Calls are charged at the UK national rate.

Please make a note of the serial number and model number of the vacuum cleaner before calling. There are over 400 approved Vax Service Agents in the UK. For the nearest Service Agent, please call the Vax Careline.

[www.vax.co.uk](http://www.vax.co.uk)

## 10. Technical Specification

Voltage:	220-240V ~50Hz
Wattage:	450W (max)
Capacity:	7.5 litres
Filters:	2 layer paper bag and HEPA outer cloth bag.
Cord length:	12.5m
Weight:	5.81 kg
Sound Level:	84 dB(A)*

\*The sound level is measured in accordance with IEC 60704-2-1

Subject to technical change without notice.





### EEC STATEMENT OF COMPLIANCE

Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the product VCU-02 Commercial Upright is manufactured in compliance with the following Directives:

**Safety:** 2006/95/EC Low Voltage Directive  
**EMC:** 89/336/EEC Electromagnetic Compatibility Directive



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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